

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/58/2013

Applicant : Shri Kawalpal Singh Sabharwal,
Plot No. 27, Kadbi Chouk,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 1.6.2013.

1. The applicant filed present grievance application before this Forum on 2.4.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that in November 2009, old meter of the applicant was burnt and therefore new meter was installed. Since installation of new meter the applicant is getting excessive bills. He filed grievance application No. 91/13 before

I.G.R.C. but it was dismissed. Therefore applicant filed present grievance application before this Forum.

3. Non applicant denied the applicant's case by filing reply Dt. 26.4.2013. It is submitted that electricity supply is given to the applicant since 21.1.1972 by M.S.E.D.C.L. C.P.L. of the consumer shows that bills are issued as per actual consumption. The applicant complained about fastness of the meter in November 2012. Therefore new meter was installed by M/s. SPANCO in January 2013. Old meter No. 09381852 was tested in the laboratory as per request of the applicant on 26.2.2013 and it is found O.K. Therefore bills issued by the non applicant are perfectly legal and valid and needs no revision. The application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing Dt. 29.4.2013, Forum scrupulously and meticulously perused the spot inspection report Dt. 19.3.2013 prepared by some employee of SPANCO and by way of just test check, enquired to the applicant about his connected load. It is noteworthy that applicant personally told before Forum that load of the applicant is as under :-

1)	A.C.	-	4
2)	T.V.	-	4
3)	Cooler	-	2
4)	Refrigerator	-	1
5)	Geezer	-	2
6)	Mixer	-	1
7)	Washing Machine-		1

- | | | | |
|-----|-------------|---|----|
| 8) | Fan | - | 10 |
| 9) | Tube lights | - | 10 |
| 10) | Water Pump | - | 1 |

6. However, it is rather surprising to note spot inspection report Dt. 29.4.2013, connected load is shown as under :-

- | | | | |
|----|--------------|---|-------------|
| 1) | A.C. | - | 1 (1.5 ton) |
| 2) | Refrigerator | - | 1 (350 W) |
| 3) | Cooler | - | 1 (250 W) |
| 4) | Tube Lights | - | 5 (40 W) |
| 5) | Fan | - | 3 (70 W) |
| 6) | T.V. | - | 1 (24") |
| 7) | Mixer | - | 1 (150 W) |

7. Therefore it is clear that employee of M/s. SPANCO who prepared spot inspection report Dt. 19.4.2013 is fraudulent and bogus because applicant personally told excess connected load before this Forum.

8. Therefore it is clear that employee of SPANCO had prepared this bogus and false spot inspection report on the say of the person best known to him and for the reasons best known to him.

9. As per order Dt. 29.4.2013 this Forum ordered that old meter No. 9381852 be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum and to submit report along with MRI report on or before 10.5.2013. However, it is noteworthy that till 28.5.2013, SPANCO / Non applicant did not produce any meter testing report or any

correspondence. On 28.5.2013, Shri Vikas Maindalkar, D.G.M. (Com.) sent e-mail to this Forum to the effect that this Meter No. 9381852 as directed to be tested in M.S.E.D.C.L. testing laboratory, has been deposited in M.S.E.D.C.L. Store Center. Hence M/s. SPANCO expressed their inability to produce the same for testing. M.S.E.D.C.L. also did not produce either meter for testing nor communicated to this Forum that meter is not available. Consequently meter could not be tested in the laboratory.

10. However, there is meter testing report issued by laboratory in charge of Meter Testing Laboratory M/s. SPANCO Ltd. Nagpur Dt. 26.2.2013 on record regarding testing of same Meter No. 09381852 and as per this report meter is O.K. Therefore meter of the applicant is O.K. and hence consumption recorded by the meter is actual consumption utilized by the applicant for large connected load. Therefore in our opinion bills issued to the applicant are perfectly correct and legal and needs no interference. Hence we proceed to pass following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN