

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/88/2014**

Applicant : Shri Mohan Wamanrao Kawatkar,  
At village Kharbadi, Tah. Narkhed,  
Nagpur.

Non-applicant : Nodal Officer,  
The Executive Engineer, O&M Dn.  
MSEDCL, N.R.C.,  
KATOL.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.

2) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 13.5.2014.**

1. The applicant filed present grievance application before this Forum on 9.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he applied for new service connection for agricultural pump in his agricultural land on Dt. 29.3.2012. He paid amount of demand note on 9.3.2013 and submitted test report on the same day. However, electricity supply is not yet released to his agriculture pump. He repeatedly requested non applicant to release the electricity supply but non applicant did

not take any action. He therefore approached I.G.R.C. But I.G.R.C. also did not take any action. Therefore the applicant filed present grievance application for immediate release of supply and payment of compensation as per rules.

3. Non applicant denied applicant's case by filing reply dated 25.4.2014. It is submitted that the applicant applied for service connection to agriculture pump on Dt. 29.3.2012. On spot inspection it was found that the transformer is overloaded. Secondly 10 Nos. additional poles are required from the last pole to release energy supply to applicant. Sub-Division office is empowered to sanction 5 Nos. poles only. Hence estimate was prepared and sent to Division Office for sanction. Estimate was sanction on Dt. 6.3.2013. The work of augmentation of transformer was also carried out in December 2013. According to sanction received from Division Office, demand note for Rs. 6600/- was issued on Dt. 8.3.2013. The applicant has paid the amount of demand note on 9.3.2013 and submitted test report on the same day. The serial number of the applicant as per seniority list for April 2014 for release of connection is 40. The energy supply will be released as per seniority list.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that the demand note is issued after near about one year from the date of application. The applicant has completed the formalities such as payment of amount of demand note, submission of test report etc. on 9.3.2013. Since then, even after a period of more than one year is lapsed, non applicant has not released

the electric connection to the applicant, which is not permissible within the provisions of the said regulations. Hence this Forum finds that the applicant deserves payment of compensation as per the provisions Sr. No. 1 (iii) of Appendix 'A' (Section 12) appended to MERC (Standards of Performance of Distribution Licensee, Period for giving supply and Determination of Compensation) Regulations 2005.

7. For these reasons, Forum proceeds to pass following order: -

### ORDER

- 1) Grievance application is partly allowed.
- 2) The non applicant is directed to pay the compensation to the applicant @ Rs. 100/- per week w.e.f. 10.6.2013 (i.e. 3 months from the date of completion of formalities) to date of passing of this order (i.e. 13.5.2014) within 30 days from the date of passing of this order.
- 3) Non applicant is also directed to pay further compensation to the applicant @ Rs. 100/- per week, from 14.5.2014 till date of release of connection, within 30 days from the date of release of connection.
- 4) Non applicant is directed to submit the compliance within 30 days from the date of this order.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN