

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/006/2015

Applicant : Shri Majid Khan Nasir Khan,
Plot No. 88, Talmale Layout,
Om Nagar, Bharatwada,
Nagpur : 12.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 25.2.2015.

1. The applicant filed present grievance application before this Forum on 05.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is he received excessive bills. Being aggrieved by the order passed by I.G.R.C. Dt. 14.12.2014, he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 17.1.2015. It is submitted that meter was tested by acucheck on 28.11.2014 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 19.12.2014 meter is tested in the laboratory of SNDL on 26.12.2014 in presence of the applicant and it is found correct. Therefore bill can not be revised.

4. Forum heard argument of non applicant and perused record.

5. We have carefully perused consumption trend of the applicant. It is below 100 units in some months and below 200 units in some months. However in the month of October 2014 consumption is shown as 895 units and in November 2014 consumption is shown as 762 units. Therefore it appears that bill of October 2014 and November 2014 is definitely excessive. It is noteworthy that again in December 2014, consumption is 393 units. Therefore meter must have jumped in October & November 2014 and therefore it is necessary to revise the bill of October 2014 & November 2014 as per average of preceding 12 months consumption. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of October 2014 & November 2014 be revised as per average of previous 12 months preceding October 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

(Shivajirao S. Patil),
CHAIRMAN