

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/16/2016

Applicant : Shri Vinod K. Mahakalkar,
At.Po.Wagholi
Tq.Hinganghat, Dist.Wardha.

Non-applicant : Nodal Officer,
The Executive Engineer,
O&M Division,MSEDCL,
Hinganghat.

Applicant'Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn.
2) Shri R.R.Awachat, Dy.EE, H'ghat, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Smt. Vandana Parihar,
Member/Secretary

ORDER PASSED ON 22.03.2016.

1. The applicant filed present grievance application before this Forum on 28.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 04.03.2016.

3. Forum heard arguments of both the sides and perused record.
4. Applicant applied for agricultural connection on 02-12-2014. According to MSRC's SOP Regulations it is necessary to issue demand within 15 days but demand is issued on 31-03-2015. Therefore this is delay for issuing demand for the period 17-12-2014 to 30-03-2015 and hence applicant is entitle for compensation for this period according to MERC's SOP Regulations.
5. Applicant paid amount of demand on 23-04-2015. Test Report is given on 10-07-2015. MSEDCL released connection on 28-08-2015. Therefore as the infrastructure was not ready time for releasing connection is 90 days. Connection is issued within 90 days and therefore applicant is not entitled for compensation for delay in issuing connection. Applicant had given in writing connection is given on 28-08-2015 and he has absolutely no complaint.
6. Hence Forum passed the following order.

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand for the period 17-12-2014 to 30-03-2015 according to MERC's SOP Regulations 2005 and 2014.

- 3) Claim for compensation about delay in releasing connection is rejected.
- 4) As Agricultural connection is released on 28-08-2015 grievance of the applicant about releasing connection is fully redressed.
- 5) Non-applicant to comply the order within 30 days from the date of this order.

Sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN