

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/60/2013**

Applicant : Shri Shankar Shrawan Nikhare,  
Plot No. 431, Babulwan, Opp.  
Chimurkar Sadan, Majid Road,  
NAGPUR.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Subhash Jichkar,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER PASSED ON 5.6.2013.**

1. The applicant filed present grievance application before this Forum on 9.4.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his meter is fast. It is replaced in December 2012. Excessive bill is issued to the applicant. Therefore bill may be revised.

3. Non applicant M/s. SPANCO filed reply Dt. 26.4.2013 on record to the effect that in September 2012 meter was shown as faulty and average bill of 290 units was given to the applicant. In October 2012 also meter was faulty and average bill was issued for 290 units. Meter was replaced in November 2012 and new meter is installed. R.N.A. status was shown and bill of 290 units was issued. In December 2012 actual reading was 119 units for two months and average of 290 units of previous reading was assessed and credit of Rs. 2046.89 was given to the applicant. Status of meter was faulty in September 2012 and October 2012. Therefore average of 12 months i.e. 202 units per month is calculated and bill is already revised according to regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005. This effect will be shown in next coming bill.

4. Forum heard arguments of both the sides and perused the record.

5. Considering reply of non applicant provisions of Regulation 15.4.1 (2<sup>nd</sup> Proviso) is applicable to this case and it is necessary to revise the disputed bill. Hence following order :-

## ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to revise the bill of the applicant for disputed period according to regulation 15.4.1 (2<sup>nd</sup> proviso) of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005.
- 3) Non applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(Smt.K.K.Gharat)  
MEMBER  
SECRETARY

Sd/-  
(Adv.Subhash Jichkar)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN