

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/005/2015

Applicant : Shri Bandurao N. Dambhare,
User Shri P.B. Dambhare,
Near Gaddigudam Police Chouki,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 25.2.2015.

1. The applicant filed present grievance application before this Forum on 05.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that his bill for October 2014 is excessive i.e. 226 units. It may be revised. Being aggrieved by the order passed by I.G.R.C. Dt. 10.12.2014, he approached to this Forum.

3. S.N.D.L. denied applicant's case by filing reply Dt. 17.1.2015. It is submitted that meter was tested by acucheck on 8.12.2014 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 10.12.2014 meter is tested in the laboratory of SNDL on 16.12.2014 in presence of the applicant and it is found correct. Therefore bill can not be revised. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

5. We have carefully perused consumption trend of the applicant. It is less than 100 units in most of the months. However in the month of October 2014 consumption is shown as 226 units. Therefore meter must have jumped in October 2014 and therefore it is necessary to revise the said bill of October 2014 as per average basis of one year's consumption. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of October 2014 be revised as per average of previous 12 months preceding October 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN