Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur	
<u>Case No. CGRF(NZ)/15/2016</u>	
Applicant	<ul> <li>Shri Laxman N. Hedao At.Po.Selu, Tq.Hinganghat, Dist.Wardha.</li> </ul>
Non–applicant	<ul> <li>Nodal Officer, The Executive Engineer, O&amp;M Division,MSEDCL, Hinganghat.</li> </ul>

Applicant'Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn. 2) Shri R.R.Awachat, Dy.EE, H'ghat, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil, Chairman.

> 2) Smt. Vandana Parihar, Member/Secretary

## ORDER PASSED ON 22.03.2016.

1. The applicant filed present grievance application before this Forum on 28.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory (Consumer Grievance Redressal Commission Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant denied applicant's case by filing reply dated 04.03.2016.

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3. Forum heard arguments of both the sides and perused record.

4. Applicant applied for agricultural connection on 19-11-2014. The demand is issued by MSEDCL on 25-03-2015. According to MSRC's SOP Regulations it is necessary to issue demand within 15 days from the date of application. Therefore it was necessary to issue demand on 04-12-2014 but demand is issued on 25-03-2015. Therefore there is delay in issuing demand for the period 04-12-2014 to 24-03-2015 and for this period applicant is entitled for compensation according to MERC's SOP Regulations.

5. Applicant paid amount of demand on 24-04-2015. According to applicant he submitted test report but there is no evidence on record. There is copy of test report on record but there is no date on this test report. Therefore anybody can prepare such type of bogus undated test report. In the test report date for testing by electrician is nowhere mentioned. It means this undated test report is issued by the electrician without testing and therefore this test report is not legal and valid. It is necessary for the applicant to file a fresh legal test report and to make compliance as per rules. After full compliance by the applicant, MSEDCL shall issue agricultural connection within stipulated time.

6. Hence Forum proceed to pass the following order.

## ORDER

 Non applicant shall pay compensation to the applicant for issuing late demand for the period 04-12-2014 to 24-03-2015 according to MERC's SOP Regulations.

- 2) Claim for delay in agricultural connection is hereby rejected.
- 3) Applicant shall submit fresh legal test report and to make full compliance. After receipt of fresh legal test report, non applicant shall issue agricultural connection to the applicant within stipulated time as Rules and Regulations.
- 4) Non-applicant is directed to comply order passed by learned IGRC dt. 15-07-2015 and to conduct Departmental Enquiry about changing the contents of demand note and to take action in accordance with Law.
- 5) Non-applicant shall comply order within 30 days from the date of this order.

Sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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