

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/058/2008

Applicant : Shaikh Inam Shaikh Rahim
Backside of Tayyab Tel Bhandar
Mama Road, Dharampeth,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Congressnagar Division, NUZ,
Nagpur.

Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

3) Shri S.F. Lanjewar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 04.12.2008)

This grievance application is filed on 11.11.2008 under
Regulation 6.4 of the Maharashtra Electricity Regulatory Commission

(Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of allegedly wrong and excessive billing done to him. He has requested for revision of his energy bill for the month of May, 2008.

Before filing this grievance, the applicant had approached the Internal Grievance Redressal Cell (in short, the Cell) by filing his application dated 27.08.2008. Thereupon, the Cell replied to him by its letter dated 18.09.2008 that all the relevant information sought for by the applicant has been furnished to him by the Dy. E.E., Shankarnagar Sub-Division NUZ, MSEDCL, Nagpur vide his letter dated 10.07.208 and further that the cheques for amounts towards energy consumption charges sent by the applicant were dishonored by the Bank with the result that the unpaid amount of electricity charges have been accumulated further. The Cell asked the applicant to make payment of the arrear amount outstanding against him.

Being aggrieved by this reply of the Cell, the applicant has filed this grievance application.

The matter was heard on 04.12.2008.

The applicant was present in person. He admitted that the cheques issued on 28.08.2007, 29.09.2007, 14.12.2007 and 14.01.2008 respectively for Rs.2680/- Rs.3350/- Rs, 5050/- and Rs.5270/- have been dishonored. He, however, stated that he has paid amounts of Rs.4000/-, Rs. 2550/- and Rs.360/- respectively on 04.03.2008, 18.03.2008 and 18.04.2008. It is his say that the non-applicant has not clarified to him as to how the arrear amount shown as outstanding in the billing month of May, 2008 amounting to Rs.6765=75 has been worked out. He

showed his preparedness to pay the entire outstanding amount alongwith current bill amounts in three equal installments and to pay the first installment within a period of five days. He admitted that he has neglected to pay the energy charges.

The non-applicant on his part has furnished his parawise report which is on record.

It has been stated in the report as well as in the oral submissions of the Executive Engineer, Congressnagar Division that the information sought for by the applicant in respect of his energy bills is already furnished to him and that four cheques given by the applicant have been dishonored by the Bank with the result that the net amount outstanding against the applicant in the billing month of November, 2008 has swollen to Rs. 11,636.86. He has shown his willingness to accept the outstanding amount in three equal monthly installments as stated by the applicant. He further stated that the applicant's power supply shall be restored immediately after the applicant makes payment of the first installment.

In view of above position, it is clear that it is the applicant who has neglected to pay energy charges towards consumption of electricity from time to time. Now that the applicant is prepared to pay the outstanding amount in three equal installments, question of granting any relief does not arise.

We, therefore, direct that the applicant should pay the arrear amount in three equal installments alongwith the monthly current bill amounts and that the first installment alongwith current bill amount shall be paid by him within five days from the date of this order. He shall also pay the remaining outstanding amount in two

installments. The non-applicant shall inform the applicant the exact quantum of monthly installment to be paid by him and the dates by which the amounts shall be paid by him. The applicant shall also give a written undertaking to that effect to the non-applicant.

The applicant's power supply shall be restored immediately after the applicant pays the first installment.

Thus, as it is, there is no substance in the present grievance application.

With the above observations, the grievance application stands rejected.

Sd/-	Sd/-	Sd/-
(S.F. Lanjewar)	(Smt. Gauri Chandrayan)	(S.D. Jahagirdar)
Member-Secretary	MEMBER	CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR.