Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur	
<u>Case No. CGRF(NZ)/14/2016</u>	
Applicant	<ul> <li>Shri Anandrao R.Kamble</li> <li>At.Po.Daroda</li> <li>Tq.Hinganghat, Dist.Wardha.</li> </ul>
Non–applicant	<ul> <li>Nodal Officer, The Executive Engineer, O&amp;M Division,MSEDCL, Hinganghat.</li> </ul>

Applicant'Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn. 2) Shri R.R.Awachat, Dy.EE, H'ghat, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil, Chairman.

> 2) Smt. Vandana Parihar, Member/Secretary

## ORDER PASSED ON 11.03.2016.

1. The applicant filed present grievance application before this Forum on 28.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 04.03.2016.

Page no.1 of 3

Case no.14/2016

3. Forum heard arguments of both the sides and perused record.

4. Applicant filed an application for agricultural connection on 30-12-2014 according to MSRC's SOP Regulations. It is necessary for distribution licensee to issue demand within 15 days from the date of filling the application. There was no problem for issuing demand and preparation of work order. There was delay. Therefore applicant is entitle for compensation for delay period in issuing demand for the period 14-01-2015 to 04-04-2015 according to MERC's SOP Regulations.

5. Non applicant went to the spot for inspection purpose and found that there was no electrical installation. There was no capacitor. There was no earthing. Applicant was present on this spot and he admitted that he even did not purpose electrical motor up till now. Officers of MSEDCL prepared panchnama to this spot on 13-02-2015 in presence of Shri Sachin Kale and two other presence namely Shri Ramesh Borkar & Shri Gaju N. Nairam. Applicant refused to signed on panchnama. Refusal is sufficient. There was spot panchnama, it is also specifically written on the spot panchnama that "applicant refused to sign". In addition to if, MSEDCL also produced photograph. In this photograph it is appearing that there is no electrical installation on this spot but only well. There is no electrical motor. There is no pipes for water purposes. Test report is bogus. MSEDCL has rightly cancelled test report as per letter dated 15-02-2016

6. It is noteworthy that it is tendency of some of the Agriculturist that they don't purchase electrical motor, pipes for the water and without electrical installation, they just purchased bogus test report from any electrical contractor with intention to cheat officer of MSEDCL. After passing the order and releasing the connection thereafter they purchase motor and proper electrical installation but in such cases they attempt to extract amount of compensation for delay in releasing connection. It is not proper. It is infact bad business.

7. In this case there are two photographs of empty well of the applicant having no electrical equipment. Therefore non-applicant had rightly cancelled the test report as per letter dated 15-02-2016.

8. Now it is for the applicant to make proper electrical equipment thereafter to submit legal test report. On such compliance by the applicant, MSEDCL shall issue agricultural connection to the applicant as per Rules and Regulations within stipulated time from the date of submission of new test report.

7. Hence the following order.

## ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand for the period 14-01-2015 to 04-04-2015 according to MERC's SOP Regulations 2005 and 2014.
- 3) Applicant shall to make proper electrical equipment as per Rules and Regulations and to submit legal fresh test report. On such compliance by the applicant, non-applicant MSEDCL shall issue agricultural connection to the applicant within stipulated time from the date of submission of new test report as per Rules and Regulations.
- 4) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN