

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/048/2011

Applicant : Smt. Meena Hanu Chavan
Through Shri S.S. Bagchi
Indiranagar,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Superintending Engineer
(Franchisee Area)
Nagpur Urban Zone,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (25.10.2011)

It is the grievance application filed by Smt. Meena Hanu Chavan, residence at Indira nagar, Nagpur on 14.09.2011 under the Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, she was charged the electricity bill on average basis ranging from 46-50 units till January 2011 but it is increased to 150 units from January 2011 to June 2011. She objected regarding the same. She filed complaint with IGRC (Spanco) and IGRC (Spanco) passed the order on dated 11.07.2011 but that order is not complied. Therefore she filed present grievance application before this Forum.

On date of hearing i.e. 10.10.2011 both the parties amicably settled the matter outside the Forum and filed joint pursis on dated 10.10.2004 to the effect that meter was changed for defective billing during the period 01.02.2011 to September 2011 as it was faulty. However for these months consumer was billed on average consumption of 150 units. Considering the previous consumption pattern and connected load the bill of consumer is being revised. For this months average consumption as per month is considered as 50 units. As per average consumption of 50 units bills for the period February 2011 to Sept. 2011 is being revised for which consumer is also agreed.

Therefore matter is compromise between the parties, therefore it is disposed off. Hence Forum proceed to pass the following order.

ORDER

The matter is compromised, therefore disposed off.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		