

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/85/2014**

Applicant : Shri Gulabrao Z. Raikwar,  
Plot No. 94, 10871 P.H. No. 42,  
Panjri (B),  
Distt. Nagpur.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
M.I.D.C. (O&M) Dn.  
MSEDCL, N.U.C.  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 28.4.2014.**

1. The applicant filed present grievance application before this Forum on 4.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is three phase agricultural consumer of non applicant, bearing Consumer No. 411320079870. He paid monthly bill as per meter reading in the month of May 2012. After that, he received bills for RNA status for

about 20 months which also have been paid by the applicant. However, in the month of December 2013 bill as per meter reading for Rs. 378990.00 was issued by the non applicant. Moreover supply of the applicant has been disconnected without notice. Hence applicant filed present grievance application for revision of bill and restoration of supply.

3. Non applicant denied applicant's case during the hearing. However, non applicant admitted that reading was not taken for 18 months.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that non applicant issued bills for RNA status for 18 months and sent accumulated bill for 34682 units amount to Rs. 378990.00 in lump sum which is not proper. Supply is disconnected without giving notice as per Section 56 of I.E. Act 2003. Non applicant has also agreed with the situation. Hence it is necessary to revise the bill of the applicant.

7. For these reasons, Forum proceeds to pass following order: -

#### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to revise the bill of the applicant by dividing the units consumed in 19 months by giving suitable slab benefit as per rules.

- 3) Non applicant is also directed to withdraw the interest, D.P.C. and other charges if any, levied from June 2012 onwards.
- 4) Non applicant is directed to deduct the amount already paid by the applicant for RNA status.
- 5) Non applicant is directed to grant 9 equal monthly installments for payment of revised bill along with current bill.
- 6) Non applicant is directed to restore the supply of the applicant after paying of first installment.
- 7) Non applicant is further directed to pay the compensation to the applicant for not taking reading as per SOP regulations amounting to Rs. 3700/-.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

(Vishnu S. Bute),  
CHAIRMAN