

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/12/2016**

Applicant : Shri Nitesh L.Bhat  
At.Po.Wagholi  
Tq.Hinganghat, Dist.Wardha.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
O&M Division,MSEDCL,  
Hinganghat.

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Applicant' Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn.  
2) Shri R.R.Awachat, Dy.EE, H'ghat, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Smt. Vandana Parihar,  
Member/Secretary

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**ORDER PASSED ON 11.03.2016.**

1. The applicant filed present grievance application before this Forum on 28.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 04.03.2016.

3. Forum heard arguments of both the sides and perused record.
4. Applicant filed an application for agricultural connection on 28-05-2014 but demand is given to him on 15-07-2014. According to MSRC's SOP Regulations it is necessary for distribution licensee to issue demand within 15 days from the date of filling the application for connection. There was no problem to issue demand and preparation of work order. Even then there was delay. Therefore applicant is entitle for compensation for delay period in issuing demand for the period 12-06-2014 to 14-07-2014 according to MERC's SOP Regulations.
5. Applicant paid amount of demand on 07-10-2014. According to applicant he brought test report to the office of the MSEDCL in October-2014 but it was not accepted. Forum enquired to the applicant what is date of test report and whether xerox copy of test report is available on record. It was argued that the xerox copy of the test report is on record. We have perused the record, test report is shown dated 07-10-2014 but there is no stamp of office of the MSEDCL to show that it was produced in the office. Therefore we hold that no such test report was filed in the office of MSEDCL on 07-10-2014. Now-a-days anybody can get back dated test report by payment to the electrical contractor. If test report was refused, applicant could have sent it by registered A/D. but it had not been done therefore we hold that no test report was filed on 07-10-2014.
6. Officer of MSEDCL argued that test report was filed on record on 29-10-2015. Thereafter on 09-03-2016 they went to the spot after issuing proper notice to the applicant for inspection of electrical installation. Non-applicant produced copy of notice dated 08-03-2016 it is duly signed by the applicant. Applicant was present on the spot on 09-03-2016. The spot

inspection shows that officer of MSEDCL went to the spot on 09-03-2016. There is no electrical installation on the spot. There is no box install and bogus test report was prepared. Even photographs produced on record. It is noteworthy that this spot panchnama on 09-03-2016 is duly signed by the applicant, Assistant Engineer, Hinganghat Rural and Shri Amit Wamanrao Jumle, Technician, Distribution Centre, Hinganghat. On the basis of notice dated 08-03-2016 spot inspection report on 09-03-2016 and photograph on record it is clear that there is no electrical installation on the spot and bogus test report is submitted.

7. Previously, also there was spot inspection on 04-02-2016 and it was found that there was no installation on the spot. Panchnama was prepared on 04-02-2016 and MSEDCL had cancelled test report.

8. Therefore now it is necessary for the applicant to make proper electrical installation as per Rules and Regulations thereafter to submit new test report. On such compliance by the applicant, MSEDCL shall release agricultural connection within stipulated time from the date of submission of new test report as per Rules and Regulations.

7. Hence the following order.

#### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand for the period 12-06-2014 to 14-07-2014 according to MERC's SOP Regulations 2005 and 2014.

- 3) Applicant shall to make proper electrical installation as per Rules and Regulations and to submit legal fresh test report. On such compliance by the applicant, non-applicant MSEDCL shall issue agricultural connection to the applicant within stipulated time from the date of submission of new test report as per Rules and Regulations.
- 4) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-  
(Shivajirao S. Patil),  
CHAIRMAN