

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/006/2014

Applicant : Shri Kishore Prabhakar Kurve,
PTS Qtr. No. 114, Chandan Nagar,
near Lalit Kala Bhavan,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Shri. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 4.3.2014.

1. The applicant filed present grievance application before this Forum on 6.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 41001739502. He has received excessive bills. The applicant

complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected his grievance application by order dated 30.12.2013. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 21.1.2014. It is submitted that consumer has been issued electricity bills as per meter reading. On receipt of applicant's complaint regarding excessive bills, his meter No. 67/00651039 was tested by acucheck and it was found O.K. When the consumer approached I.G.R.C., Learned I.G.R.C. held that the total consumption of the applicant w.e.f. April 2013 to November 2013 is 1335 units and that of the corresponding period of previous year i.e. April 2012 to November 2012 is 1145 units and hence rise of only 19% can not be termed as excessive consumption, and therefore rejected the grievance application of the applicant by order dated 30.12.2013. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 22.1.2014, this Forum directed that the applicant's meter No.651039 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by

the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN