

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/284/2014

Applicant : Shri Pawan Sukhlal Jain,
Shop No. 84, 85, 86, Railway
Station, Sitabuldi,
Nagpur.

Non-applicant : Nodal Officer,
The Executive Engineer,
Congressnagar Division,
MSEDCL, NUC,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 5.1.2015.

1. The applicant filed present grievance application before this Forum on 10.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that in comparison to last years consumption, applicant received excess bills in this year. Applicant complained regarding meter, but there was no inspection.

M.S.E.D.C.L. had threatened to disconnect the supply and pressurized the applicant to pay the electricity bills. Therefore bill of the applicant may be revised. Amount paid by the applicant under protest should be refunded along with interest and compensation of Rs. 10000/- should be given to the applicant.

3. Non applicant denied applicant's case by filing reply Dt. 27.11.2014. It is submitted that Regent Sub-Division office has verified energy bill record from CPL of the applicant and found correct. Energy bills issued to consumer are as per meter reading. Consumption of the said consumer is found normal from CPL. Moreover, the energy meter of the applicant is tested by acucheck on 26.11.2014 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. On behalf of applicant, it was argued that there are 3 shops, 1 Rest House and 1 Hotel and it is a commercial connection. We have carefully perused spot inspection report. It shows that there are 3 CFL of 15 Watts, 5 CFL of 29 W, 12 fans of 40 Watts, 1 fan of 60 Watt, one table fan of 60 Watts, 1 T.V. of 40 Watts, 3 split A.C. of 1570 Watts per A.C., 1 Water pump of 740 Watts. Therefore there is sufficient connected load of the applicant. As there are 3 shops, one rest house and hotel, it is but natural that there is continuous user of electricity and electrical equipments.

6. It is true that in the month of July 2014, consumption was 1481 units. In September 2014 – 1117 units, in October 2014 – 1192

units. However, it is noteworthy that in the last year also in July 2013, consumption was 1524 units, in September 2013 – 1131 units. Therefore in last year and this year there is same trend of consumption. In this year till July 2014, rainy season was not started and though it was July 2014, in fact it was part of summer season due to late raining. Even then consumption of July 2014 is less than July 2013.

7. Meter is tested by acucheck and it is found O.K. Therefore consumption utilised by the applicant is the consumption recorded by the meter and hence bills can not be revised.

8. We find no substance in grievance application and application deserves to be dismissed. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN