

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/97,98/2017

- (1) Applicant : Smt. Sunita Rajay Surana, Case No.97/2017
Flat No. 401, P. No. 11 & 14,
NR. MLA Hostel, Civil Lines,
Nagpur.
- (2) Applicant : Shri Ajaykumar P. Surana, Case No.98/2017
Flat No. 401, P. No. 11 & 14,
NR. MLA Hostel, Civil Lines,
Nagpur.
- Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, MSEDCL, Nagpur
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Applicant represented by : 1) Shri. Manoj Haribhau Kuhe,

Non-applicant represented by: 1) Shri S. K. Darwade, Dy.Manager MSEDCL.
2) Shri Dahasahastra, SNDL, Nagpur.

- Quorum Present** : 1) Shri Vishnu S. Bute,
Chairman.
2) Shri N.V.Bansod,
Member
3) Mrs. V.N.Parihar,
Member Secretary.
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ORDER PASSED ON 04.01.2018

- 1) Both the applicant filed the present grievance applications before this Forum on 9-11-2017 under Regulation 6.4 of the MERC (CGRF & EO) Regulations 2006 (herein after referred to as said Regulations) as Applicants are not satisfied by the orders of IGRC dated 01-11-2017.

- 2) We are deciding both the aforesaid applications of above said applicants by joint order as facts and circumstances as well as orders of IGRC dated 01-11-2017 are identical and Non applicant is common in both the cases.
- 3) The dispute of applicants is regarding cost of new meters charged in bills i.e. Rs.2500/- as old disputed meters found to be burnt and declared faulty.
- 4) Non Applicant stated that as per SNDL Lab Testing, meter was found burnt and they have revised the bills of August 2017 & September 2017 and given necessary credit and as per Reg. 14.2.3 of MERC's Supply Code Regulation of 2005 if the meter is found burnt, then the licensee/franchisee may recover the price of the new meter from the consumer. Non applicant justified the orders of IGRC.
- 5) During hearing, applicants express their desire to test the meter in MSEDCL lab to clear the dilemma/doubts in their mind and Forum agreed for the same. On 16-12.2017 the Forum directed the applicants to deposit the testing fee. Applicants failed to deposit testing charges/fee with Non applicant.
- 6) Today during hearing both the applicants were absent, even though they were fully aware about the date & time of todays hearing.

- 7) In view of the above observations, the order of IGRC is as per Reg. 14.2.3 of MERC Supply Code 2005 and applicants are not entitled to any relief than to pay costs of New meters i.e. Rs.2500/- each. It is also proved that Applicant are not interested to prosecute his grievance and we feel now they are agreeable to the order of IGRC.

Hence the Applications of Applicants are deserves to be dismissed.

ORDER

- (1) Both the applications are dismissed as devoid of any merit.

(Mrs. V. N. Parihar),
MEMBER SECRETARY

(N. V. Bansod)
MEMBER(CPO)

(Vishnu S. Bute),
CHAIRMAN