Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/002/2015

Applicant : Shri Siddharth G. Bhowte,

Vaishnodevi Nagar,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 25.2.2015.

- 1. The applicant filed present grievance application before this Forum on 01.01.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C., he approached to this Forum.

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- 3. Non applicant denied applicant's case by filing reply Dt. 14.1.2015. It is submitted that meter was tested by acucheck and it is found O.K. Grievance application deserves to be dismissed.
- 4. Forum heard argument of non applicant and perused record.
- 5. Meter of the applicant is tested by acucheck on 1.12.2014 and it is found O.K. CPL of the applicant shows that there is normal consumption considering his connected load. Therefore bills can not be revised.
- 6. Record shows that since 11.9.2013 applicant did not pay bills and previously also it was part payment. At the most, two equal installments can be given to the applicant for payment of outstanding bills till today. Hence following order:-

ORDER

- 1) Grievance application is partly allowed.
- 2) SNDL is hereby directed to give two equal installments to applicant for payment of arrears till today.
- 3) All other reliefs claimed by the applicant are hereby rejected.
- 4) Compliance should be reported within 30 days from the date of this order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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