

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

---

**Case No. CGRF(NZ)/11/2016**

Applicant : Shri Umesh M. Tate  
At.Borgaon Po.Wagholi  
Tq.Hinganghat, Dist.Wardha.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
O&M Division,MSEDCL,  
Hinganghat.

---

Applicant'Representative :- Shri B.V.Betal,

Respondent by:- 1) Shri A.M.Nitnaware, E.E., Hinganghat Dn.  
2) Shri R.R.Awachat, Dy.EE, H'ghat, S/Dn.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.

2) Smt. Vandana Parihar,  
Member/Secretary

---

**ORDER PASSED ON 11.03.2016.**

1. The applicant filed present grievance application before this Forum on 28.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 04.03.2016.

3. Forum heard arguments of both the sides and perused record.
4. Applicant filed an application for agricultural connection on 13-02-2015 but demand is given to him on 09-09-2015. According to MSRC's SOP Regulations it is necessary for distribution licensee to issue demand within 15 days from the date of filling the application for connection. There was no reason for issuing of demand late. There is no problem to issue work order. But even then there was delay in issuance of demand. Therefore applicant is entitle for compensation for delay in issuing demand for the period 28-02-2015 to 08-09-2015 according to MERC's SOP Regulations.
5. Applicant paid amount of demand on 21-09-2015 but up till now he did not submitted test report. Applicant filed present grievance application for issuing of agricultural connection. It is necessary for applicant to file the test report and after full compliance by the applicant, MSEDCL shall issue agricultural connection within stipulated time from the date of filing of test report by the applicant as per Rules and Regulations.
7. Hence the following order.

#### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant shall pay compensation to the applicant for delay in issuing of demand for the period 28-02-2015 to 08-09-2015 according to MERC's SOP Regulations 2005 and 2014.

- 3) Applicant shall submit the test report. On full compliance by the applicant after filing of test report, non-applicant MSEDCL shall issue agricultural connection to the applicant within stipulated time from the date of filing of test report according to Rules and Regulations.
- 4) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-  
(Shivajirao S. Patil),  
CHAIRMAN