

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/039/2011

- Applicant : Shri Ravindra M. Yerne
Vyankatesh City,
Sirur Gumgaon, Taluka Hingna,
Dist. Nagpur.
- Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer, Division No. -II,
Nagpur.
- Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 24.09.2011)

It is the grievance application filed by Ravindra M. Yerne, resident at Vyankatesh City, Sirur Gumgaon, Taluka Hingna Dist. Nagpur on dated 25.07.2011 under the Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, after installation of the meter, it is found that the meter is faulty and therefore reading was not displaying. The applicant

received average bill with a note (RNA) reading not available. Thereafter there was bill of Rs. 450/- of 200 units for the period 26.01.2010 to 26.02.2010. Thereafter in every month applicant received a bill of 100 units. On 11.10.2010 applicant received a bill of 6129 units amounting to Rs.50,265/-. As the meter is faulty since January 2010 revision of the bill is necessary. Therefore the applicant filed present grievance application and claim following reliefs.

- 1) To be declare that electricity bill dated 11.10.2010 is illegal.
- 2) Bill of the applicant should be revised.
- 3) Amount of Rs.20,000/- deposited by the applicant on 28.03.2011 should be refunded with interest.

The non-applicant denied case of the applicant by filing reply. It is submitted that during the period January 2010 to August 2010 faulty bill was given to the applicant because reading was not displaying and there was consumption of 6128 units, therefore bill of Rs.50,265/- was give to the applicant. This bill was since 10th January 2010 and therefore it was divided in 9 months, slab benefit was given to the applicant and credit of Rs.14,842=71 was given to the applicant. All other adverse allegation are denied by the non-applicant. In April 2010 reading 2844 was displayed were as in July 2010 there was reading of 5904. Excessive electric energy was consumed by the applicant during above said period and therefore such reading appears. As per the

application of consumer meter was sent for testing and meter was found Ok.

Forum heard arguments of both the sides and perused record. During the course of arguments it is found that meter was tested but testing report is not signed by applicant, therefore by way of abundant pre-caution on the date of hearing dated 20.08.2011, Forum passed the order that meter be sent for testing in presence of applicant and Member/Secretary of the Forum and to submit report.

Accordingly meter was tested and its found that meter is Ok. Report of meter testing dated 03.09.2011 is on record. Therefore it is clear that meter is not faulty and it is Ok. Therefore it is clear that applicant utilized more energy and therefore such bill is naturally issued. In the reply of non-applicant it is submitted that this bill is divided in 9 months, slab benefit is given to the applicant and credit of Rs. 14,482/- is given to the applicant. Therefore Forum find no force in the grievance application and application deserves to be dismissed. Hence Forum proceed to pass the following order.

ORDER

The grievance application is dismissed.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN