

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/69/2013

Applicant : Shri Omprakash Bhagumal Krishnani,
Thr:- Shri Nandlal Bhagumal Krishnani,
Near Manas Mandir, Nari Road,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 12.6.2013.

1. The applicant filed present grievance application before this Forum on 26.4.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills than actual consumption of the applicant. It is necessary to revise these bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 10.5.2013. It is submitted that as per CPL of the applicant meter was faulty during the period October 2011 to August 2012 and average bills of 830 units per month was issued. In the month of October 2011 bill for Rs. 40867.88 (along with arrears) amounting to Rs. 48124.14 was given to the applicant. Applicant deposited Rs. 2100/- for March 2011 on 20.4.2011. After 20.4.2011 the applicant did not pay any amount of bill and therefore he is in arrears. The applicant complained about revision of bill for the month of October 2011 amounting to Rs. 48124.14 and February 2012 amounting to Rs. 78880/-. Considering the grievance of the applicant, M/s. SPANCO has already revised bill of the applicant as under :-

- i) Bills of July 2011 to February 2012 are already revised and thereby amount of Rs. 52935.93 is deducted from the bill of March 2012 vide Annexure I.
- ii) Bill of March 2012 is already revised and amount of Rs. 4587.43 is deducted from the bill of April 2012 vide Annexure II.
- iii) Bill of April 2012 to May 2012 is already revised and amount of Rs. 9738.47 is deducted from the bill of July 2012 vide Annexure III.
- iv) Bill of June 2012 is already revised and amount of Rs. 5456.41 is deducted from the bill of July 2012 vide Annexure IV.
- v) Bill of July 2012 is already revised and amount of Rs. 4429.02 is deducted from the bill of August 2012 vide Annexure V.

In this way, bills for the period July 2011 to July 2012 are already revised and credit of Rs. 77147.59 is given to the applicant.

vi) Bill of August 2012 is already revised and amount of Rs. 4690.80 shall be deducted in subsequent coming bill vide Annexure VI.

4. Applicant paid last payment on 20.4.2011 since then he did not pay anything. Bills of the applicant are already revised. Therefore grievance application may be dismissed.

5. Forum heard arguments of both sides and perused the record.

6. Applicant argued before the Forum that there is joint family of the applicant. There are totally four electricity connections in the same premises. There are totally seven rooms only and this meter is only for one room. On the contrary, Officers of M/s. SPANCO had brought to the notice of the Forum various credits given to the applicant in the CPL which are high lighted. Considering entire documentary evidence on record, in our opinion M/s. SPANCO has already revised the bills and relevant credits are already given to the applicant. This revision is perfectly correct and legal and no more credit can be given to the applicant. Therefore grievance application deserves to be dismissed. Hence the following order :-

ORDER

1) Grievance application is dismissed.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN