# Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

### Case No. CGRF(NUZ)/35/2012

Applicant : M/s. Techno Engineering & Rubber

Industries, E-14/15 MIDC, Hingna Industrial Area, Nagpur – 28.

Non-applicant: Nodal Officer,

The Executive Engineer,

M.I.D.C. Division, Nagpur Urban Circle,

Nagpur.

<u>Quorum Present</u>: 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat

Member Secretary.

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## ORDER PASSED ON 8.5.2012.

The applicant filed present grievance application before this Forum on 21.3.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

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- 1. The applicant's case in brief is that the applicant is running a small scale industry and registered under National Small Industries Corporation Ltd. Unit of the applicant is declared as sick unit by District Industries Center, Nagpur and is under nursing programme up to 30.9.2013.
- 2. On an average, the applicant has paid monthly bills of Rs. 16000/- to Rs. 18000/- per month regularly as per the consumption and there was no dispute. Non-applicant had issued bill for consumption of 6565 units for the period 31.3.2011 to 30.4.2011 amounting to Rs. 60060/-. This bill is excessive. The applicant filed the application for revision of this bill to the Non-applicant but request was not considered. Non-applicant issued bill Dt. 8.6.2011 showing consumption of 4370 units for the period 27.5.2011 to 31.5.2011 amounting to Rs. 42577/- and clubbing both the bills demanded total consumption of Rs. 1,03,870/-. Applicant complained about this bill to the Non-applicant but no relief is granted.
- 3. Therefore the applicant filed present grievance application to quash and set aside bill Dt. 10.5.2011 and 8.6.2011. Meanwhile, the Non-applicant issued notice for disconnection U/s 56 of Electricity Act and therefore applicant also claimed interim relief. Forum passed Interim Order Dt. 22.3.2012. Applicant claimed to quash & set aside bill Dt. 10.5.2011 and 5.6.2011. Therefore the applicant filed present grievance application.

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- 4. Non applicant denied the applicant's case by filing reply Dt. 10.4.2012. It is submitted that the applicant complained about the reading of meter No. 047965 installed in the applicant's premises in the month of May 2011. Consumption as per meter reading is 6565 units (52983 -46418) and reading of the meter at the time of replacement was 57353 (meter replacement report is enclosed). Then the meter was tested as per consumers request on 2.6.2011 in meter testing laboratory and again in presence of consumer on 8.7.2011. As per the minutes dated 8.7.2011, the meter was referred to M/s. HPL Meters Ltd. Gurgaon (Delhi). The meter was sent to factory for testing on 18.7.2011 vide letter No. 1462 Dt. 20.7.2011. M/s. HPL has tested the meter and sent the report of normal status (report enclosed). As such, the bills raised by the Company are in order and the consumer has to pay the bills. In the light of above, there is no dispute of reading of meter. Application deserves to be dismissed.
- 5. Forum heard the arguments of both sides and perused the record. Record shows that meter was tested as per the request of the applicant on 2.6.2011 in the meter testing laboratory and again in presence of the applicant on 8.7.2011. Then as per the minutes dated 8.7.2011, meter was referred to M/s. HPL Meters Ltd. Gurgaon (Delhi). M/s. HPL has tested the meter and sent report of normal status. That report is enclosed by Non-applicant along with reply. Therefore, it is clear that meter of the applicant is O.K. and it is absolutely not faulty.

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Therefore, there is no dispute regarding meter reading and applicant has to pay the disputed bill.

6. For these reasons we find no force and no merits in the present grievance application and application deserves to be dismissed. Resultantly, Forum proceeds to pass the following order:-

#### ORDER

1. The Grievance application is dismissed.

Sd/- Sd/- Sd/- Sd/- (Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil) MEMBER MEMBER CHAIRMAN SECRETARY

#### Member

Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum, Nagpur Urban Zone, Nagpur.

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