

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/336/2014

Applicant : Shri D.P. Dalvi,
User Shri N.L. Jaiswal,
House No. 374,
Achyachit Mandir,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 20.2.2015.

1. The applicant filed present grievance application before this Forum on 22.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bill for August 2014. Being aggrieved by the order passed by I.G.R.C., he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 7.1.2015. It is submitted that meter is tested by acucheck on 20.9.2014 and it is found O.K. Reading of April 2014 to July 2014 was not readable and therefore slab benefit was given to the applicant in the month of August 2014 and amount of Rs. 1892.88 was deducted from the bill of September 2014. Learned I.G.R.C. passed order dated 29.11.2014, and had given sufficient relief to the applicant. It was ordered to divide 1926 units in 5 months and not to charge D.P.C. and interest. No much relief can be granted to the applicant. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

5. It is true that consumption of August 2014 is shown 1666 units for 2 months and there was Inaccessible status in July 2014. C.P.L. shows that already credit of Rs. 1892.88 is given in September 2014 and credit of Rs. 2930.84 is already given in December 2014. On behalf of Non applicant, it is argued that meter is installed at the height of 5' to 6' from ground and reading was not readable. Reflection of the box was also coming in the photo and therefore this problem was created but it is rectified as per order passed by Learned I.G.R.C.

6. We have carefully perused order passed by Learned I.G.R.C. It is perfectly legal and valid & therefore needs no interference. We find no

substance in the grievance application and application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN