

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/041/2011

Applicant : Shri. R.G. Bhujade,
Chalks Colony, Quarter No. 304,
Kamptee, Road,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Superintending Engineer
(Franchisee Area)
Nagpur Urban Zone,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 19.09.2011)

It is the grievance application filed by Shri. R.G. Bhujade, Chalks Colony, Kamptee Road, Nagpur on dated 28.07.2011 under the Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, 8 to 10 months back MSEDCL changed the meter on the grounds that it was faulty. After replacement of the meter applicant received an

average bill showing the meter faulty for the period 06.02.11 to 06.03.2011. But it is excessive. Therefore applicant filed application to IGRC (Spanco) and applied for revision of the bill. IGRC decided case no. 7 of 2011 as per the order dated 11.07.2011 and directed to revise applicant's bill in terms of the order by giving the applicant credit of 800 units as discussed in said order by issuing a manual bill, if his bill for July 2011 is already processed. The applicant was not satisfied with the order of IGRC and therefore he presented present application and requested to revise the bill.

The non-applicant resisted applicant's case as per reply dated 12.09.2011. It is submitted that meter of the applicant was faulty and therefore average bill of 314 units was given to the applicant for the period March 2010 to May 2011 and meter was changed. Reading of new meter was 0001. As per meter reading in the month of June 2011 there was consumption of 469 unit including the reading of new meter, thus total consumption of 468 unit. In addition to this, 314 units of faulty meter were added, therefore consumption come to 782 units. It was decided to test the meter in presence of applicant. Applicant was directed to remain present but he refused. Spanco Company had tested the meter by accu-check and meter was found Ok. Therefore his bill were not revised.

Forum heard arguments from both the sides and perused record. Both the parties filed compromise pursis on 20.08.2011 and compromise the matter. Credit of Rs.6775/- as per the order of IGRC was given to the applicant and net payable bill for August 2011 is amounting to Rs.6320/-. This

revised bill of Rs.6320/- is accepted by the applicant and he withdrawn his complaint.

The matter is compromised between the parties, hence Forum proceed to pass the following order.

ORDER

The matter is compromised between the parties, therefore the grievance application is disposed off accordingly.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		

Member-Secretary
Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum,
Nagpur Urban Zone, Nagpur