

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/68/2014**

Applicant : Shri Tolaram Kesumal Wadhvani,  
User – Smt. Vaijayanti G. Anandani,  
Sindhu Coop. Society,  
Jaripatka,  
Nagpur.

Non–applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 28.4.2014.**

1. The applicant filed present grievance application before this Forum on 10.3.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No. 410010984711. He has been receiving excessive bills since

replacement of old meter. He complained to non applicant regarding excessive bill. Non applicant informed that the meter is O.K. But he is not satisfied with the result. Hence he approached I.G.R.C. However, I.G.R.C. disposed off the grievance application of the applicant by order dated 28.11.2013. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 18.3.2014. It is submitted that the consumer is being issued electricity bill as per meter reading. Old meter of the consumer bearing Sr. No. 90/00208830 was replaced in March 2013 and new meter No. 55/SND-01180 was installed. On complaint from consumer that he is receiving excessive bills since installation of above meter; his meter No. 55/SND-01180 was tested with acucheck in presence of consumer where meter was found O.K. Consumer was not satisfied with this result, hence he approached to I.G.R.C. Learned I.G.R.C. rejected directed to test the meter in testing laboratory. Hence consumer's meter was replaced in December 2013 and tested in presence of consumer in testing laboratory where also meter was found O.K. As such bill of the applicant can not be revised Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 55/SND-01180 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted

before this Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant. Hence bill can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

**Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY**

**Sd/-  
(Adv. Subhash Jichkar)  
MEMBER**

**Sd/-  
(Vishnu S. Bute),  
CHAIRMAN**