

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/334/2014

Applicant : Smt. Laxmibai B. Sarode,
Navabpura, Ghat Road,
Nagpur : 32.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.
2) Adv. Subhash Jichkar
Member.
3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 16.2.2015.

1. The applicant filed present grievance application before this Forum on 20.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she received excessive bills in the month of October 2014 i.e. 779 units. Being aggrieved by the order passed by I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 3.1.2015. It is submitted that meter is tested by acucheck on 25.8.2014 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 29.10.2014, meter is tested in the laboratory and found O.K. Further more, as the reading was not readable, therefore amount of Rs. 547.26 is deducted by giving slab benefit during the period from August 2014 to October 2014. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

5. CPL shows that in October 2014 reading is shown as 779 units for 1.07 months. However, in the month of August 2014, status is shown as 'Inaccessible'. In September 2014 consumption is shown 502 units for two months and slab benefit of Rs. 2148.50 is given to the applicant in September 2014 as the photo was not clear. Non applicant had also produced calculation sheet on record. Meter of the applicant is tested in the laboratory of SNDL and meter testing report Dt. 5.12.2014 shows that meter is O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed. Hence following order :-

ORDER

1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN