

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/333/2014

Applicant : Shri Nilesh Chandrakant Waghmare,
Savitribai Fule Nagar,
Nagpur : 27.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 16.2.2015.

1. The applicant filed present grievance application before this Forum on 18.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills in the month of September 2014. He received a bill of 1072 units for Rs. 13490/-. It is necessary to revise this bill.

3. Non applicant denied applicant's case by filing reply Dt. 3.1.2015. It is submitted that meter is tested by acucheck on 25.9.2014 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 29.10.2014, meter is tested in the laboratory and found O.K. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

5. CPL shows that consumption of the applicant is about 100 to 200 units per month approximately. However, in the month of September 2014, consumption is shown as 1072 units for 0.97 months. Therefore the only conclusion which can be drawn that meter must have jumped in September 2014 and hence it is necessary to revise the bill of September 2014. Applicant is residing in a hut in a slum area. On meter testing report of acucheck, connected load is shown as – 1 TV, 2 fans, 2 CFL and one freeze only. In such circumstances, this much bill of 1072 units in September 2014 is practically impossible. Therefore this bill needs to be revised. Hence following order :-

ORDER

- 1) Grievance application is allowed.
- 2) S.N.D.L. is hereby directed to revise the bill of September 2014 considering the average of corresponding three months in previous year i.e. average of July 2013, August 2013 & September 2013.
- 3) Compliance should be submitted within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN