

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/036/2011

Applicant : Shri Mangesh S. Jugade,
Plot No. 62-63,
Avadhutnagar,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Superintending Engineer
(Franchisee Area)
Nagpur Urban Zone,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 15.09.2011)

It is the grievance application filed by the applicant Shri. Mangesh S. Jugade, 62-63, Avadhutnagar, Nagpur on dated 19.07.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, he filed an application on dated 05.10.2010 to MSEDCL alleging that

excess reading is shown in the bill, for the period 04.08.2010 to 04.09.2010 amounting to Rs.2720/- but even then no correction is made in the bill. During the month of November 2010, December 2010, January 2011 to April 2011 amount was credit in his account even then bill of faulty reading is given to the applicant. Therefore applicant filed present grievance application and claim following reliefs namely.

- 1) Bill of the applicant should be revised.

The non-applicant filed reply dated 09.08.2011 and submitted that as per the complaint of the consumer bill of September 2010 is corrected and credit of Rs.1617=76 is given to the applicant in the bill of January 2011. As wrong reading was punched for September, 2010, average bills was given to the applicant during the period October 2010 to December 2010. This wrong bill is corrected by MSEDCL and credit of Rs.2726=88 is given to the applicant in the bill of January 2011. Alongwith this reply copy of the CPL is also filed by non-applicant.

Forum heard the arguments from both the sides and enquire to the applicant about reply of MSEDCL. The applicant orally told that required credit is already given to him by MSEDCL as shown in the reply of the non-applicant and therefore now applicant is fully satisfied and he accept this bill.

Therefore it is clear that the non-applicant has revised the bill and proper credit is given to the applicant. The applicant also orally accepted that he is fully satisfied with this credit and revision of bill. Therefore grievance is fully resolved, hence Forum proceed to pass the following order.

ORDER

The grievance application is fully resolved and hence disposed off accordingly.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		