Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur <u>Case No. CGRF(NZ)/21/2016</u>	
Non–applicant	<ul> <li>Nodal Officer, The Superintending Engineer, (D/F.) NUC,MSEDCL, NAGPUR.</li> </ul>

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office 2) Shri Larokar, Nodal Office. 3) Shri Dahasahastra, SNDL Nagpur.

> Quorum Present : 1) Shri Shivajirao S. Patil, Chairman.

> > 2) Mrs. V.N.Parihar, Member, Secretary

## ORDER PASSED ON 04.03.2016.

1. The applicant filed present grievance application before this Forum on 30.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 23.02.2016.

3. Forum heard arguments of both the sides and perused record.

4. Electricity supply was given to Shri Kishor Morbaji Thakre (brother of applicant) vide consumer No.410015167827 since 21-04-2001. He did not paid electricity bill. Therefore supply was disconnected permanently in November-2003 P.D. for unpaid arrears of Rs.16238.34 p.s. Therefore it is clear that these are P.D. arrears on Shri Kishor M.Thakre.

It is rather surprising to note that Shri Kishor M.Thakre played 5. mischief and took new service connection on 12-07-2014 in the name of his deceased father Morbaji Jagobaji Thakre and said Shri Kishor M. Thakre is user of this connection. Important question arise how SNDL issued new service connection in the name of dead Shri Morbaji J. Thakre on application filed by Shri Kishor M. Thakre on 12-05-2014. Officer of SNDL had blindly issued new service connection in the name of dead father. Consequently, when Shri Kishor M. Thakre in the name new connection was issued on request of of dead person Morbaji J. Thakre on 12-07-2014 why SNDL did not recover amount of P.D. arrears at the time of issuing of said connection in the name of Morbaji J. Thakre, form a big question mark. This amount can be recovered in the name of Shri Kishor Morbaji Thakre alone and not from the applicant. Shri Kishor M.Thakre is trying to play mischief. It is not proper. Grievance application must be allowed.

5. Hence the following order.

## ORDER

- 1) Grievance application is allowed.
- 2) Order passed by IGRC is set aside and cancelled.
- 3) SNDL is directed not to recover P.D. arrears of Rs.16238.34 p.s. and any part thereof from applicant therefore bill of the applicant shall be revised.
- 4) SNDL is at liberty to recover P.D. arrears from Shri Kishor M. Thakre.

- 5) Business Manager of SNDL is directed to conduct departmental enquiry against responsible employee who has issued new service connection in the name of dead person Morbaji Jagobaji Thakre on the say of Shri Kishor Morbaji Thakre and to take necessary action as per Rules and Regulations.
- 6) Non applicant to submit compliance within 30 days from the date of this order.

Sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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