

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/108/2014**

Applicant : Late Jayabai Mahadev Patil,  
User Shri Mumar L. Patil,  
Plot No. 849, Ahujanagar,  
Jaripatka,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 5.7.2014.**

1. The applicant filed present grievance application before this Forum on 29.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive electricity bills. His meter is fast. Therefore meter of the applicant may be tested and bill may be revised.

3. Non applicant denied applicant's case by filing reply dated 13.5.2014. It is submitted that meter of the applicant is tested and it is found O.K. Therefore consumption recorded by the meter is the actual consumption utilised by the applicant. Bills issued to the applicant are perfectly correct and there is no scope for revision. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is true that meter of the applicant was tested by S.N.D.L. but the applicant was not satisfied with that test report. Therefore during the course of hearing, it was ordered by the Forum to test the meter in the laboratory of M.S.E.D.C.L. and submit the test report. Accordingly, meter of the applicant was tested in the laboratory of M.S.E.D.C.L. Executive Engineer, Urban Testing Division, MSEDCL, Nagpur filed meter testing report on record and as per this meter testing report meter of the applicant is O.K.

6. Therefore it is clear that meter of the applicant is neither fast nor faulty but it is O.K. Therefore consumption recorded by the meter is the actual consumption consumed and utilised by the applicant. Therefore bills issued to the applicant are perfectly correct and legal and needs no interference.

7. It is true that as per the regulations, it was incumbent on the part of the Forum to dispose off the matter within 60 days from the date of presentation. However, in spite of speaking order by the Forum about filing of test report on record, meter of the applicant was not tested for a long time and there was delay in submission of testing report on record. Secondly, previously matter was heard by Incharge Chairman Shri Bute & Incharge Member / Secretary Shri Wasnik, but during the pendency of the matter, both of them transferred from this Forum. Shri S.S. Patil, Regular Chairman and Shri A.S. Shrivastava regular Member / Secretary of Forum joined the Forum. Therefore it was necessary to rehear the matter before new members. Accordingly, specific order in writing was passed on Dt. 10.6.2014 and again matter was fixed for hearing on 20.6.2014. At the second time before new body of the Forum, the matter was reheard and therefore today we are delivering judgement. Due to this reason, Forum could not dispose off the matter within 60 days from the date of presentation.

8. For these reasons, we find no substance and merit in the present grievance application and the application deserves to be dismissed. Resultantly, Forum proceeds to pass following order :-

#### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN