Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/331/2014

Applicant : Shri Manohar Ramaji Satfade,

Lakdipul, near Teliababa Math,

Juni Mangalwari Road,

Nagpur: 08.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 12.2.2015.

- 1. The applicant filed present grievance application before this Forum on 17.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he is receiving excessive bill. Therefore meter be tested in meter testing laboratory.
- 3. Non applicant denied applicant's case by filing reply Dt. 3.1.2015. It is submitted that meter is tested by acucheck on 4.10.2014 and

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it is found O.K. Applicant approached to I.G.R.C. Learned I.G.R.C. held that there is no necessity to test the meter in the lab and grievance application was dismissed. Consumption of the applicant in April 2014 to November 2014 was 1665 units. In last year during the period from April 2013 to November 2013 this consumption was 1350 units. Therefore consumption exceeds by 23 % and no need to test the meter.

- 4. Forum heard argument of non applicant and perused record.
- 5. It is simple grievance of the applicant that meter be tested in the laboratory. Applicant is also not insisting to test the meter in the laboratory of M.S.E.D.C.L. But his simple prayer is to test the meter in meter testing laboratory. Therefore there is no problem to SNDL to test the meter in the laboratory of SNDL and to act for revision if so necessary as per testing report. Therefore grievance application must be allowed. Hence the following order:

ORDER

- 1) Grievance application is allowed.
- 2) S.N.D.L. is hereby directed to test the meter of the applicant in meter testing laboratory of SNDL and then to act if so necessary for revision of bill on the basis of result of meter testing.
- 3) Compliance should be submitted within 30 days from the date of this order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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