

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/257/2013**

Applicant : Shri Tulshiram Ganpat Naik,  
154, Old Thaware Nagar,  
Kamptee Road,  
Nagpur : 17.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 4.3.2014.**

1. The applicant filed present grievance application before this Forum on 30.12.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410011024860. He has received excessive energy bills since replacement of old meter. On complaint, meter was tested and found faulty. Hence again meter was replaced but the bill is not

revised. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected the grievance application of the applicant by order dated 22.10.2013, but the applicant is not satisfied with the same. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 21.1.2014. It is submitted that consumer is being issued energy bills as per meter reading. His meter No. 90/00385455 was replaced in April 2013 and new meter No. 65/G-1067953 was installed. Consumer was issued bill in the month of May 2013 for 277 units as per actual reading in addition to adjustment of 250 units totaling to 527 units, in the month of June 2013, 356 units for actual meter reading, and in July 2013, 429 units as per actual reading. Consumer complained that he is receiving excessive bills since the installation of meter No. 65/G-106953. Hence the meter was replaced and tested on Dt. 20.7.2013 where meter was found running fast by 6.92%. As such the said meter was replaced and new meter No. 65/G-1118713 was installed on 20.7.2013. Consumer was issued average bill for 211 units in August 2013 and September 2013. In October 2013, bill as per actual meter reading for 725 units in addition to adjustment of 250 units of previous meter totaling to 527 units was issued for Rs. 9538.26 by deducting average amount paid for Rs. 2355.71. Consumer approached to I.G.R.C. Learned I.G.R.C. disposed off the grievance application of the applicant by order dated 22.10.2013. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing on Dt. 22.1.2014, this Forum directed that Meter No. G-1118713 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. Applicant filed present grievance application on Dt. 30.12.2013. Hence it was necessary for this Forum to pass the order within 2 months i.e. on or before 28.2.2014. However, non applicant did not submit meter testing report within the stipulated time as directed by this Forum. Hence Forum is deciding this matter on the next possible date i.e. on 4.3.2014. Hence the delay caused in passing the order is due to late submission of meter testing report by the non applicant.

7. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN