

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/330/2014

Applicant : Smt. Pramila K.Tirudkar,
A-39, Wanjara, Shiv Nagar,
Pili Nadi,
Nagpur : 26.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 12.2.2015.

1. The applicant filed present grievance application before this Forum on 17.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that She is receiving excessive bill. Being aggrieved by the order passed by I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 3.1.2015. It is submitted that meter is tested by acucheck on 7.7.2014 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 10.12.2014, meter is tested in meter testing laboratory on 15.12.2014 and it is found O.K. Therefore bill can not be revised.

4. Forum heard argument of non applicant and perused record.

5. We have carefully perused CPL of the applicant. It shows that previously very low consumption is noted. In August 2012, consumption is 25 units, September 2012 – 0 units, October 2012 – 35 units, November 2012 – 20 units, December 2012 – 0 units, May 2013 – 15 units, August 2013 – 0 units, September 2013 – 0 units, October 2013 – 7 units. Considering connected load, above discussed consumption is absolutely not possible and therefore it appears that there was something manipulated.

6. Since April 2014, perhaps the meter reader was changed and therefore actual reading is appearing, i.e. April 2014 – 161 units, May 2014 – 124 units, September 2014 – 130 units, October 2014 – 178 units, November 2014 – 131 units. Considering connected load, this much consumption is not excessive. However, it appears that applicant has the habit to see '0' consumption or negligible consumption in every month in the past and that may be the reason why she feels present consumption excessive. However, we are not relying on presumption, assumption or imagination. As per order passed by Learned I.G.R.C. meter is tested in the laboratory of SNDL and meter testing report dated 15.12.2014 shows that meter is O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant and hence bill can not be revised. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN