

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/18/2016

Applicant : Smt. Nisha V. Maraskolhe
Lala ka Bagicha, Near Shiv Mandir
Kalashi line, Nagpur-01.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC, MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office
2) Shri Larokar, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 01.03.2016.

1. The applicant filed present grievance application before this Forum on 29.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 15.02.2016.
3. Forum heard arguments of both the sides and perused record.

4. Applicant applied for new service connection on 12-06-2015 but no demand is given to him and no connection is given on the ground that he has not produced NOC of the owner of the house. Applicant approached to the IGRC and IGRC passed order dated 14-10-2015 and issued directions to the SNDL. Thereafter on 15-02-2016 demand is sent to the applicant by courier. It is necessary for SNDL to issue demand within 15 days from dated 12-06-2015 but demand is given on 15-02-2016. Therefore there is delay in issuance of demand for the period 27-06-2015 to 15-02-2016 and applicant is entitled for compensation as per SOP about this period. There is nothing on record to show that applicant paid amount of demand and submitted test report. Applicant is at liberty to pay amount of demand and to submit test report. After full compliance by the applicant, SNDL shall issue new service connection to the applicant within stipulated time

5. Considering facts and circumstances in our opinion applicant is not entitled any other compensation.

6. Hence the following order.

ORDER

- 1) Grievance application is partly allowed.
- 2) Non-applicant SNDL shall pay compensation to the applicant for delay in issuance of demand for the period 27-06-2015 to 15-02-2016 according to MERC's SOP Regulations.
- 3) Applicant shall pay amount of demand and to submit test report. On full compliance by the applicant, SNDL shall issue new service connection as per Rules and Regulations.
- 4) All other claims of the applicant are rejected.

Sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN

