

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/0128/2006

- Applicant : Shri Prabhuda S. Parmar,
At Flat No. 14, Plot No. 48,
Congressnagar,
Nagpur.
- Non-Applicant : The Nodal Officer-
Executive Engineer,
Congressnagar Division,
Nagpur representing the MSEDCL.
- Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.
- 2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 30.05.2006)

The present grievance application has been filed under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of erroneous inclusion of arrear amount of Rs. 35,128.86 in his energy bill dated 25.01.2006 in his account vide consumer no. 410010009611.

Before approaching this Forum, the applicant had filed his complaint, being complaint dated 23.03.2006, before the Internal Grievance Redressal Cell as per the said Regulations. However, no remedy was provided to his grievance by this Cell and hence the present grievance application.

The matter was heard by us on 24.05.2006 and 29.05.2006.

A copy of the non-applicant's parawise reply submitted by him under the said Regulations before this Forum was given to the applicant and he was given opportunity to offer his say on this parawise report also.

The applicant is currently having electricity connection vide consumer no. 410010009611. There were other two electric connections in the name of the applicant vide consumer no. 410010009867 and consumer no. 410010009859. An outstanding amount of Rs. 23,131.36 was outstanding against the applicant's connection vide consumer no. 410010009867. Similarly an arrear amount of Rs. 11,197/- was also outstanding against vide his consumer no. 41010009859. Hence, the non-applicant transferred a total amount of Rs. 35,128.86 which was outstanding against the applicant's aforementioned two connections into his live account vide consumer no. 410010009611 by including this arrear amount in his energy bill dated 25.01.2006.

The non-applicant contended that his action was justified.

On 29.05.2006 the applicant filed a pursis stating that he wants to withdraw the present grievance application and that he is prepared to pay the outstanding amount of Rs.35,128/- in three installments as mentioned in his written pursis. The non-applicant on his part has shown willingness to receive the outstanding amount in three installments as requested for by the applicant.

In the result, the applicant's grievance application stands disposed off as withdrawn.

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

Sd/-
(S.D. Jahagirdar)
CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

**Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR**