

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/040/2008

Applicant : Shri Satish Godkhindi
At Avinash Tower Mehadia Square,
Dhantoli,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Congressnagar Division, NUZ,
Nagpur.

Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

3) Shri S.J. Bhargawa
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 21.08.2008)

This grievance application is filed on 21.07.2008 under
Regulation 6.4 of the Maharashtra Electricity Regulatory Commission

(Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of excessive billing due to faulty meter.

The applicant's grievance about excess energy bill of Rs.72,250/- against his meter no. 40676921 was rejected by the Executive Engineer, Congressnagar Division MSEDCL Nagpur vide his letter, being letter no. 1612 dated 18.03.2008. Being aggrieved by the non-redressal of his grievance, he has filed the present application.

The applicant's case was presented by his nominated representative one Shri M.H. Murarka while the Dy. Executive Engineer, Congressnagar Division, MSEDCL, Nagpur represented the non-applicant Company.

The matter was heard on 08.08.2008 and 21.08.2008.

During the pendency of this grievance application, this Forum directed on 08.08.2008 that the applicant's meter should be tested in the testing laboratory of NUZ MSEDCL in the presence of the applicant. Accordingly, the meter was tested on 21.08.2008 in the presence of both the parties. The meter testing report duly signed by the Executive Engineer, Testing Division, NUC, MSEDCL, Nagpur is taken on record.

The testing report discloses that the meter results are abnormal and the meter is faulty. The meter has been found to be running fast by 296%.

The matter was finally heard on 21.08.2008. On this date both the parties submitted a written pursis duly signed by both of them stating therein that both the parties agreed to the following.

- 1) The bill will be revised for 4 months' period in question considering the fact that the meter was running fast by 296% (15 Units against 3.79 units)
- 2) Slab benefit shall also be given to the applicant and the amount of security deposit already lying with the non-applicant against the applicant's erstwhile disconnected connection shall be adjusted in the revised bill.
- 3) The applicant may apply for a new connection as per rules of the Company on settlement as stated above.

In view of the above agreement, the grievance application is allowed and it stands disposed off in terms of the aforementioned pursis.

The non-applicant shall revise the bill accordingly.

The non-applicant shall report compliance of this order to this Forum on or before 15.09.2008.

Sd/- (S.J. Bhargawa) Member-Secretary	Sd/- (Smt. Gauri Chandrayan) MEMBER	Sd/- (S.D. Jahagirdar) CHAIRMAN
CONSUMER GRIEVANCE REDRESSAL FORUM MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's NAGPUR URBAN ZONE, NAGPUR.		

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,

Nagpur Urban Zone, NAGPUR.