

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/031/2011

- Applicant : Smt. Usha Naikale
House No. 5084, Ward No. 2,
Kadav Layout, Wanadongri,
NAGPUR.
- Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer, Division No.-II
Nagpur Urban Zone,
Nagpur.
- Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 02.09.2011)

It is the grievance application filed by Smt. Usha Naikale, House No. 5084, Ward No. 2, Kadav Layout, Wanadongri, Nagpur on dated 02.07.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, meter reading and monthly consumption of electricity of the applicant is

morethan any normal meter. The applicant requested office of the MSEDCL for testing of meter and for replacement in October, 2010. However, applicant did not receive any testing report. The applicant is paying morethan Rs.4000/- approximately as bill of every month. Even of after replacing the meter applicant did not receive testing report of previous meter. Therefore applicant filed present grievance application and claim following reliefs, namely.

- 1) To provide testing report of previous meter.
- 2) To adjust extra bill paid by the applicant previously in-coming months bills.

The non-applicant filed reply dated 20.07.2011 on record and submitted that as per application of the applicant meter of the applicant is replaced and sent for testing. As per testing report bill of the applicant for the period March 2011 to May 2011 is already revised and credit of Rs.10309=11 is given to the applicant.

The matter was heard in the Forum on dated 25.07.2011. Both the parties were present. The non-applicant's side was presented by Mr. Talewar, Executive Engineer, Division-II, and Mr. Kohad, Assistant Engineer, Hingna Sub-Division.

At the time of hearing, the applicant has pleaded that the bill correction as submitted in reply by the non-applicant is not acceptable to her. The revision was for the period March 2011 to May 2011 depending on testing report. However, she applied for meter testing in the month of October, 2010. On this say of applicant, the non-applicant

showed his readiness for correction of bill from October 2010. So the matter is settled between the parties with mutual agreement.

On the revised bill chart the non-applicant showed his readiness for giving credit of Rs.21,564-69. The applicant had given in writing that she agreed with this revised bill and her complaint should be closed.

Therefore it is clear, that the grievance of the applicant is fully satisfied and therefore Forum proceed to pass the following order.

ORDER

The grievance application is fully satisfied and therefore grievance application is hereby disposed of accordingly.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN