

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/030/2011

Applicant : Bhonsala Military School,
Village ChakkiKhapa, "Panchavati",
Koradi, T.P.S., Nagpur.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer, Division No.-II
Nagpur Urban Zone,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 26.08.2011)

It is the grievance application filed by Bhonsala Military School, Nagpur at village ChakkiKhapa, Panchvati, Koradi, T.P.S. Nagpur on dated 29.06.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (here-in-after referred-to-as the said Regulations.)

The applicant's case in brief is that, consumer is an Educational Institute and Military School. Electric Supply provided by MSEDCL was through 3 phase meter. Meter was

installed on 12.06.2010 by replacing previous meter by the MSEDCL. On 04.12.2010 Flying Squad inspected the meter and asked the consumer representative to remain present at next inspection scheduled on 06.12.2010. Accordingly, Shri Shailesh Joglekar, Secretary of the applicant was present when the meter was inspected by the Flying Squad on 06.12.2010.

The consumer received demand letter dated 12.01.2011 alleging that the meter was running slow and therefore consumer is liable to pay additional amount of Rs.4,83,784/- for the period June 2010 to November 2010. The additional bill is unjustified, arbitrary and illegally.

The non-applicant denied case of the applicant. It is submitted that Flying Squad, Nagpur Rural Circle visited the premises of Bhonsala Military School, the sanctioned load of consumer was 45 KW and the consumer found billed on commercial tariff of 20-50 kv. The consumer activity is a Military residential school and other commercial offices which needs electric supply for 24 hrs.

A CT operated meter was installed to the consumer details are M. Sr. No. MSP07872, Sems, 100/5 A capacity with resin cast moulded type CT operated box. A MSEDCL was already provided to the box. The meter reading is 37507 Kwh and the current MD recorded is 20.7 KVA.

During the inspection of meter, it was found that meter is 80.86% slow recording the consumption. It is due to the fact that no voltage was observed to Y and B phase of the meter and also no current is observed to B phase of the meter. All the

3 phase are available in CT meter box. During the testing accuchek is having all the 3 phase voltages and all the 3 phase current.

All the above testing is carried out in presence of consumer representative and all the facts are shown to him. That there is no voltage to Y and B phase and no current to B phase. Hence Flying Squad decided to take MRI of the meter but since the meter is new MRI cannot communicate with the meter and hence they were not possible to take the MRI at that time on 04.12.2010.

Hence again on 06.12.2010 with prior intimation to the consumer, Flying Squad visited the spot with Assistant Engineer, Sub-Division-I and concerned Jr. Engineer. At that time, Mr. Joglekar, representative of the consumer was present.

On 06.12.2010 called the consumer and take the MRI of meter in the testing lab on 20.12.2010. In MRI report, it is clearly indicates that the B phase current was not recording to the meter up to the July 2010 and Y phase voltage and B phase current was not recording to the meter from August 2010 up to the date of inspection i.e. on 04.12.2010.

Since one phase current was not recorded to the month of July 2010, hence the meter is recorded 33% less consumption and therefore for the month of June & July 2010 33% of the total recorded consumption was taken for billing purpose ($1226+4180=5406$ units).

Since one phase current and one phase voltage was not recorded to the meter from the month of August 2010 upto

date of inspection the meter is recording 67% less consumption and therefore for the above months 67% of the total recorded consumption was taken for billing purpose (55673 units).

Comparative Consumption Pattern

Year	Jun	July	August	Sept.	Oct.	Nov.
2009	18009	55172	33376	16476	9193	8722
2010	2489	8486	10254	5157	4973	7037

From the above comparative chart it clearly indicates that the consumption from Jun-2010 to November 2010 is less as compared to consumption of same month in the previous year 2009.

The absence of voltage and current to the meter is due to the improper fixing of the meter in the plug-in type CT meter box have improper contact with the meter. Although the meter is in good working condition but due to non-availability of the voltage and current the meter records less consumption as above.

Therefore MSEDCL had given the bill amount to Rs.4,83,784/-. No additional charges or penalty is impose on the applicant, on the contrary additional bill is only for electrical energy actually utilized and consumed by the applicant. The application may be dismissed.

Forum heard the argument from both the side in the details and perused the record.

We have carefully perused the report of Flying Squad on dated 04.12.2010. It is noteworthy that this report is duly

signed by Mr. Joglekar, Secretary / CEO of Bhosala Military School. Therefore it is clear that Flying Squad inspected the meter in presence of representative of the consumer who is superior and learned officer of Bhosala Military School. It is admitted fact that the Flying Squad inspected the meter in presence of Mr. Joglekar representative of the applicant. Therefore principle for natural justice are duly followed by the Flying Squad.

During the inspection of Flying Squad found that meter was 80.86% slow recording consumption. It is due to the fact that no voltage was observed to Y & B phase of the meter and no current is observed in B phase meter. It is noteworthy that meter was not faulty. Therefore less recording of consumption was observed due to above said aspects. Therefore it is clear that more electric energy was consumed by Bhosala Military but there was 80.86% slow recording by the meter. Therefore on 20.12.2010 MRI was taken in testing lab. In MRI report it is clearly indicates that B phase was not recording in meter upto the July 2010 and Y phase and B phase current was not recording to the meter from August 2010 upto date of the inspection. Therefore MSEDCL had calculated amount of energy actually used and utilized by the applicant, amounting to Rs.4,83,784/-. In the opinion of the Forum, this additional bill is issued on the basis of MRI report.

From these facts it is clear that MSEDCL had issued additional bill of Rs.4,83,784/- to the applicant for energy utilized and consumed by the applicant. It is noteworthy that no panal charges or penalty is imposed by MSEDCL.

In the opinion of the Forum, additional bill issued by the MSEDCL to the applicant amount to Rs.4,83,784/- is valid, just, proper and legal. Therefore we find no force in the claim. The grievance application deserves to be dismissed. Hence, we proceed to pass the following order.

ORDER

The grievance application is hereby dismissed.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN