

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/50/2014

Applicant : Shri Habib Khan Sahebkhani,
H.No. 17/10, Rathod Layout,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 9.4.2014.

1. The applicant filed present grievance application before this Forum on 11.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410013274651. He has received excessive bill since replacement of

meter in March 2013. The applicant complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. disposed off his grievance application by order dated 15.10.2013. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 4.3.2014. It is submitted that the consumer is being issued electricity bills as per meter reading. Meter of the consumer No. 90/00619293 was replaced in the month of March 2013 and new meter No. 55/SND-49799 was installed. Consumer was issued average bill for 228 units in March 2013. In the month of April 2013 bill for actual meter reading for 1339 units plus previous adjustment of 336 units totaling to 1675 units by deducting previous amount for average bill Rs. 1397.61 was issued for Rs. 13931.95. Consumer complained that he has received excessive bills since April 2013. Hence meter No. 55/SND-49799 was tested by acucheck on Dt. 31.7.2013 where meter was found O.K. Consumer then approached I.G.R.C. Learned I.G.R.C. directed to test the meter in testing laboratory and revise the bill as per testing report by order dated 15.10.2013. Therefore consumer's meter No. 55/SND-49799 was tested in meter testing laboratory on Dt. 7.2.2014 where meter was found O.K. Hence bill of the applicant can not be revised. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 4.3.2014, this Forum directed that the applicant's meter No.49799 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. From the meter testing report, this Forum has also observed that the said meter has already been tested in MSEDCL's laboratory on Dt. 2.12.2013. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN