

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/09/2016

Applicant : Smt. Usha V.Khandekar
Baba Deepsingh Nagar, Samta Nagar Rd.
Nagpur-26.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC, MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Larokar, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 05.02.2016.

1. The applicant filed present grievance application before this Forum on 13.01.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 27.01.2016.

3. Forum heard arguments of both the sides and perused record.
4. As per meter testing report dated 07-11-2015 meter is faulty. Therefore provisions of Regulation 15.4.1 of MERC's Supply Code Regulation are applicable and it is necessary to revise the bills of the applicant.
5. Hence the following order.

ORDER

- 1) Grievance application is allowed.
- 2) Disputed bills of the applicant shall be revised considering of Regulation 15.4.1 to proviso of Maharashtra State Electricity Regulatory Commission's (Electricity supply code other conditions of supply) Regulations 2005.
- 3) Non-applicant is directed to submit comply within 30 days from the date of this order.

Sd/-

(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-

(Shivajirao S. Patil),
CHAIRMAN