

**pMaharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/0342007

Applicant : Smt. Kantabai Tarachand Gorale,
At Post-Dorali (Bingare)
Tahsil, Katol,
Dist. NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Katol Division, NUZ,
Nagpur.

Quorum Present : 1) Shri S.D. Jahagirdar,
Chairman,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

3) Shri S.J. Bhargawa
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 03.07.2007)

The present grievance application is filed on 14.06.2007
under Regulation 6.4 of the Maharashtra Electricity Regulatory

Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of excessive billing. His grievance is also about not taking metered readings from time to time. He has requested to issue bills as per metered consumption and to revise his bills accordingly.

Before approaching this Forum, the applicant had made a complaint on 26.12.2006 to the Assistant Engineer, Dongargaon, MSEDCL, Katol Division on the same-subject matter of the grievance. A similar intimation was also given to the non-applicant's officials subsequently on 16.01.2007. However, no remedy was provided to his grievance. Hence, the present grievance application.

The intimations given to the non-applicant's officials as aforesaid are deemed to be the intimation given to the Internal Grievance Redressal Cell in terms of Regulation 6.2 of the said Regulations. Hence, the applicant was not required to approach the Cell again for redressal of his grievance.

The matter was heard on 03.07.2007

The applicant's case was presented before this Forum by her nominated representative one Shri Ashok Rambhau Karol.

His request is to issue bills as per metered consumption of the applicant. His contention is that excessive readings were recorded by the concerned meter readers without taking the actual reading with the result that wrong and excessive energy bills came to be issued during the period from August, 2006 to February 2007. His limited

request is that the applicant should be billed as per her metered consumption for the aforesaid period.

The non-applicant has submitted his parawise report dated 02.07.2007. In that, he has admitted that erroneous and excessive billing was done during the period aforesaid without taking actual reading of the applicant's meter. According to him, the applicant is now liable to pay arrear amount of Rs.370/- only at the end of June, 2007 after correcting all his previous bills.

The applicant's representative on receipt of this parawise report submitted before this Forum that he is now satisfied about redressal of his grievance and that the arrear amount of Rs.370/- payable by the applicant at the end of June, 2007 is proper and correct. He has assured to make payment thereof immediately on receipt of the revised bill. Thereupon, the non-applicant handed over to the applicant the revised bill for Rs.370/- which should be paid by the applicant immediately.

In view of above position, the present grievance application stands disposed of accordingly.

Sd/-	Sd/-	Sd/-
(S.J. Bhargawa)	(Smt. Gauri Chandrayan)	(S.D. Jahagirdar)
Member-Secretary	MEMBER	CHAIRMAN
CONSUMER GRIEVANCE REDRESSAL FORUM		
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's		
NAGPUR URBAN ZONE, NAGPUR.		