

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/321/2014**

Applicant : Shri Shankar Jairam Tapre,  
Plot No. 560, New Nandanwan  
Layout,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 5.2.2015.**

1. The applicant filed present grievance application before this Forum on 9.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he complained to Commercial Section of SNDL on 2.4.2014 regarding burnt meter.

Accordingly his meter was replaced on 18.4.2014. His bill of June 2014 was issued with new meter consumption of 634 units inclusive of adjustment of previous meters' 1649 units, thus making a total consumption of 2283 units for 3 months. Applicant is not satisfied with adjustment of 1649 units of his previous meter just for a period of 1 month i.e. from 20.3.2014 to 18.4.2014 (Dt. of replacement of meter). Therefore applicant approached to I.G.R.C. for revision of bill of June 2014. Being aggrieved by the order passed by I.G.R.C. the applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 22.12.2014. It is submitted that burnt meter of the applicant was replaced bearing No. SPN-25546 and new Meter No. 65G-1151822 was installed on 18.4.2014. In April 2014 & May 2014, status of the meter was shown "Locked" and average units of 180 & 100 units were applied. In June 2014, actual reading was 634 units and 1649 adjustment units is equal to 2283 units were charged and bill of Rs. 20903.19 was issued. The applicant approached to Learned I.G.R.C. As per order passed by Learned I.G.R.C. bill of June 2014 was revised. Grievance application deserves to be dismissed.

4. Forum heard argument of non applicant and perused record.

5. Applicant specifically argued before the Forum that there was sparking in the meter. Internal wiring was burnt and therefore the meter was burnt due to short circuit. It is specifically mentioned in the order passed by Learned I.G.R.C. that "since the meter was burnt, it's final reading on the date of replacement there of can not be

considered for calculation of adjustment units”. Therefore it is clear that there was no display on the burnt meter.

6. Second Proviso of Regulation 15.4.1 of MERC(Electricity Supply Code & Other Conditions of Supply) Regulations 2005 reads as under :-

*“Provided further that, in case the meter has stopped recording, the consumer will be billed for the period for which the meter has stopped recording, up to a maximum period of three months, based on the average metered consumption for twelve months immediately preceding the three months prior to the month in which the billing is contemplated”.*

7. Therefore as per 2<sup>nd</sup> proviso of Regulation 15.4.1, in case the meter has stopped recording, consumer will be billed for a period for which the meter has stopped recording, up to a maximum period of 3 months based on the average metered consumption for 12 months immediately preceding the 3 months prior to the month in which the bill is contemplated. Therefore it is the proper method of revision of bills of the applicant. Therefore it is necessary to withdraw the bill issued for June 2014 along with DPC and interest etc. if any and to revise bill of the applicant for the month of June 2014 as per the provisions laid down in 2<sup>nd</sup> proviso of Regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005. Hence the following order :-

#### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to withdraw bill of the applicant for the month of June 2014 along with interest & DPC if any and

revise said bill as per the provisions laid down in 2<sup>nd</sup> proviso of Regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005.

- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN