

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/175/2006

Applicant : Smt. Latabai Nathuji Gedam
At post Bhisnoor,
Taluka, Narkhed,
Dist. Nagpur.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Katol Division-II, NUZ,
Nagpur.

Quorum Present :1) Shri S.J. Bhargawa
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 15.01.2007)

The present grievance application has been filed on 15.12.2006 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of non-receipt of electrical connection for agricultural pump.

Smt. Latabai Nathuji Gedam (hereinafter referred to as the appelland) is in applicant desires new agriculture pump connection in village Bhisnoor, Taluka Narkhed, Dist. Nagpur. She has submitted A-1 form with documents on 29.01.2003 to the Assistant Engineer, Katol S/Dn., MSEDCL, Katol. Due to non-receipt of connection she has filed grievance application to the internal Grievance Redressal Cell, Nagpur Rural Circle on 09.11.2006. The Internal Grievance Redressal Cell passed an order on 23.11.2006 ex-party. Being not satisfied with the findings, she has filed the present grievance application in schedule "A" in this Forum on 15.12.2006.

As per Regulation 6.8, parawise comments were called from the Nodal Officer of the non-applicant Company. A copy which was given to the applicant.

The matter was heard by us on 09.01.2007.

The representative of applicant's Shri Natthuji Tulsiram Gedam, stated that his client has paid the necessary charges for this connection on 21.07.2005 and has submitted test report on 27.08.2005 to concern authority of Katol Division. But still she has not received the new agricultural pump electrical connection.

He desired that Forum should pass an order to release the connection immediately, further he wanted that necessary compensation as per SOP Regulations applicable from 20.01.2005 should be paid to his client. He also complained that due to late receipt of notice from Internal Grievance Redressal Cell he could not appear for hearing but IGRC has passed the order ex-party.

The non-applicant in his parawise comments informed that the applicant has paid Rs.5170/- normal service connection charges on 18.07.2005. The work of erection of line is included in group work which requires augmentation of system i.e. New H.T. line 1.5 Km., L.T. line 1.62 Km., Transformer 1 No. (63 KVA), has to be erected and includes other three consumers such that a group work. The existing system has to be augmented. The total cost of the work is Rs.4,49,230/- and only normal service connection have been recovered for the consumer. Her seniority list no. is 107 in subdivision wise list.

He further clarified that if the consumer is ready to pay the infrastructure charges of Rs.4,49,230/- or get work done under 15% supervision charges, the supply can be given under time schedule as per Regulations.

He stated that under REC-SPA scheme the electricity connection are released to agricultural pump on subsidy basis. There is also target fixed by Government in particular year. The connection are released on first come first serve basis as per the Regulations 4.4.4 of the Conditions of Supply. He prayed that no compensation should be given to the applicant.

The Forum inquired with the applicant representative that whether he agrees to pay estimate cost or get work done 15% supervision charges, he informed that his client is not able to deposit such amount. Further Forum sought time-limit from non-applicant requires to release the connection. Non-applicant intimated that within 6-8 months connection will be released.

The consumer accepted the same. Thus Forum is of the view and directs that within 6 months i.e. upto 31.07.2007 connection to agriculture pump of applicant should be released.

Her grievance application is disposed off accordingly.

Sd/-
(S.J. Bhargawa)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

**Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR**