

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/003/2009

Applicant : Smt. Indira Ghanshyam Mehta
At 86, Ganesh Apartment,
Old Pardi Naka,
Bhandara Road,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
Gandhibag Division, NUC,
Nagpur.

Quorum Present : 1) Shri S.F. Lanjewar
Executive Engineer &
Member Secretary,
Consumer Grievance Redressal
Forum, Nagpur Urban Zone,
Nagpur.

2) Smt. Gouri Chandrayan,
Member,
Consumer Grievance Redressal
Forum,
Nagpur Urban Zone,
Nagpur.

ORDER (Passed on 22.01.2009)

This present grievance application is filed on 07.01.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of wrong bill.

Before approaching this Forum, the applicant had filed his grievance before the Internal Grievance Redressal Cell (in short, the Cell) under the said Regulations. The Cell, upon inquiry, informed the applicant by its letter No. 6146 dated 18.10.2008.

The applicant said that in his application his meter was faulty & he was issued the bill on average basis which was on very higher side.

He had submitted the details of his load & consumption, to MSEDCL office, and requesting to correct the bill. He approached to Dy. E.E. Wardhmannagar and Executive Engineer, Gandhibag & Superintending Engineer, NUC MSEDCL, Nagpur & with a copy to various authority of MSEDCL. But he did not get any proper reply and justice. The applicant is not satisfied with the Cell's order and hence the present grievance application filed by him.

The matter was heard on 22.01.2009.

The applicant's case was presented before this Forum by her nominated representative one Shri Ghanshyam Mohanlal Mehta and Dy.E.E. Shri Dekate Wardhmannagar was represented by MSEDCL side.

The applicant has filed his written submission stating that he has no concern with the arrears, but he will pay the proper amount of bill after correction of the same. The bill which was issued by non-applicant is not justified and non recoverable from him. The grounds taken by the non-applicant are not justified and proper.

The non-applicant has submitted his detailed parawise reply on dated 22.01.2009 which is on record. He has also stated, that the applicant is liable to make the payment of arrears. The applicant's cheque bounced on May 2007 and September 2007 amounting to Rs. 5000/- and 6000/- respectively. He has also contended that the applicant has not regularly paid the energy bill, due to which his connection was permanently disconnected.

During the course of hearing on dated 22.01.2009 a joint written pursis was submitted duly signed by both the parties. It has been stated in this pursis that the dispute in question has been settled by them mutually and as per settlement, the applicant has agreed to make the payment as per decision taken in the hearing. The applicant voluntarily withdrawn his grievance application in view of the settlement. The non-applicant has also agreed to release the connection after payment of energy bill of Rs. 12,672/- arrears bill (considering as a special case) in addition to this the applicant has to pay minimum bill of 16 months of Rs.640+Additional Security Deposit Rs. 750/-. Total amount of Rs. 14,062/-.

Since the matter is settled mutually and the applicant has sought permission to withdraw his grievance application.

The grievance application stands disposed off as withdrawn.

The applicant & non-applicant shall carry out this order and report compliance to this Forum on or before 10.02.2009.

Sd/-
(S.F. Lanjewar)
Member-Secretary

Sd/-
(Smt. Gauri Chandrayan)
MEMBER

**CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's
NAGPUR URBAN ZONE, NAGPUR.**

Member-Secretary
Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Co.Ltd.,
Nagpur Urban Zone, NAGPUR.