

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/17/2012

Applicant : Shri Harpalsingh Marwah,
Plot No. 462/A, Rani Durgawati Chouk,
Near Mayuri Bar, NAGPUR.

Non-applicant : Nodal Officer, (Distribution Franchisee)
The Superintending Engineer,
Nagpur Urban Circle, MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 19.4.2012.

The applicant filed present grievance application before this Forum on 23.2.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that he is receiving excessive and exorbitant bills. Therefore, many times he complained but no action was taken. He thereafter requested SPANCO, the Distribution Franchisee of M.S.E.D.C.L to test the meter and he remitted testing fees of Rs. 300/-. Accordingly, SPANCO handed over him test report of the meter showing that the meter is perfect. It was not examined in his presence and not examined in the laboratory. Bills issued to him since April 2010 are excessive and therefore need to be revised.

2. The Non applicant denied applicants case by filing their reply Dt. 15.3.2012. It is submitted that there is commercial meter of the applicant for Mayuri Beer Bar since 7.8.2009. During the period April 2011 to October 2011, bills of 213 units per months were issued to the applicant on average basis. In the month of November 2011 previous meter reading was 2841 and current meter reading was 32996. Thus, total 30155 units were calculated for the period of 8 months and amount of average bill Rs. 9420/- was deducted and ultimately actual bill as per meter reading was issued for Rs. 259004.98. The applicant objected for this bill on 19.12.2011 and therefore meter was tested in presence of the applicant on 2.2.2012. It is found that the meter is O.K. Therefore, bill issued to the applicant is correct. Applicant paid lastly bill of October 2011 Rs. 1530/- on 30.10.2011 and thereafter did not pay anything. Therefore, at the end of January 2012, amount of Rs. 303989.44 is due and outstanding against the applicant and it is correct.

3. Forum heard arguments of both the sides and perused the entire record.

5. During the course of hearing on Dt. 30.3.2012, this Forum has passed an order to the effect that meter be tested in present of the applicant and Member / Secretary of the Forum and to submit report within 10 days. Accordingly, meter of the applicant was tested in laboratory of Testing Division, NUZ, MSEDCL, Nagpur. Dy. Executive Engineer, Testing Division, NUZ, MSEDCL, Nagpur submitted the testing report Dt. 7.4.2012 on record to the effect that the meter is O.K.

6. Therefore, it is clear that the meter of the applicant is perfect and O.K. Hence, there is no necessity to revise the bill of the applicant. We find no force in the present Grievance application and the application deserves to be dismissed

ORDER

1) Grievance application is hereby dismissed.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN