

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/16/2012

Applicant : Shri Digambar Jaywant Suradkar,
At Nazul Layout Colony, Bezangagh,
NAGPUR.

Non-applicant : Nodal Officer, (Distribution Franchisee)
The Superintending Engineer,
Nagpur Urban Circle, MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 19.4.2012.

The applicant filed present grievance application before this Forum on 21.2.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that he had residential connection since 2.10.2010 but he is receiving bills as per Commercial Tariff. There is no shop at his house. On 13.7.2011, he filed an application to M.S.E.D.C.L. regarding the same. He is unable to pay excessive bill under Commercial tariff. Therefore his bills should be revised.

2. The Non applicant filed reply dated 15.3.2012 and submitted that since 2.10.2010 there is residential connection in the name of the applicant. Since November 2010 electric bills as per commercial tariff are issued to the applicant but for the first time the applicant complained on 13.7.2011 to Distribution Franchisee SPANCO. Therefore on 19.11.2011 SPANCO, the distribution franchisee inspected the spot. So also on 14.3.2012 nodal officer i.e. Executive Engineer, M.S.E.D.C.L. Nagpur inspected the spot and found that there is residential use. Therefore residential tariff is applied.

3. Forum heard arguments of both the sides and perused the entire record.

5. It is an admitted fact that there is residential use by the applicant. However, record shows that for the first time the applicant complained on 13.7.2011. Therefore, in the opinion of the Forum, it is necessary in the interest of justice to issue the bills as per residential tariff to the applicant with effect from 13.7.2011. Hence the following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bills of the applicant with effect from 13.7.2011 and shall charge the bills as per residential tariff since 13.7.2011.
- 3) Non applicant should comply this order within 30 days from the date of this order.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		