

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/57/2014

Applicant : Shri Rajendra D. Bansod,
Plot No. 44, Ajinath Coop. Society,
Shatabdinagar, Rameshwari Ring Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 1.4.2014.

1. The applicant filed present grievance application before this Forum on 20.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No.

410015035408. He has received excessive bill since replacement of meter in October 2011. The applicant complained to non applicant. Non applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected his grievance application by order dated 13.1.2014. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 7.3.2014. It is submitted that faulty meter No. 55/65/02036606 was changed in the month of October 2011 and new meter No.55/SPN-07682 was installed. Consumer complained that he has received excessive bills on 13.11.2013. Hence meter No. 55/SPN-07682 was tested by acucheck on Dt. 19.11.2013 and in meter testing laboratory on 23.11.2013 where meter was found O.K. Consumer then approached I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order dated 13.1.2014 as the meter was O.K. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 7.3.2014, this Forum directed that the applicant's meter No.7682 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter

is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN