

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/022/2011

Applicant : Shankarrao Bhaurao Baigane
At post 122, Prabhat Nagar,
Dighori-Narsala Road,
NAGPUR.

Non-applicant : MSEDCL represented by
the Nodal Officer-
Executive Engineer,
O&M Division-II,
Nagpur Urban Zone,
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER (Passed on 05.07.2011)

The present grievance applicant is filed by Shri Shankarrao B. Baigane 122, Prabhatnagar, Dighori, Narsala on dated 09.05.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance

Redressal Forum & Electricity Ombudsman) Regulations, 2006 hereinafter referred to as the said Regulation.

The applicant's case in brief is that the non-applicant had given average bills without reading for a period of 6 months. In September 2010, no bill is given by the non-applicant. Bill of Oct-2010 shows 2153 units. Without any legal notice non-applicant had disconnected the supply. Therefore applicant filed the present grievance application and seek following reliefs.

- 1) To reduce extra balance amount.
- 2) Excess amount of wrong billing should be corrected.
- 3) Electric supply should be restored.

The non-applicant denied the claim of the applicant by filing reply dated 16.05.2011. It is submitted that electric supply was given to the applicant on 14.01.2010 and initial reading was 00001. Average bills were given to the applicant of 100 units per month for the period February 2010 to August 2010. In September 2010, meter reading was taken and bill was reduced so also divided into 8 months and already revised the bill. The consumption is regarding electric energy utilized by the applicant and therefore there is no loss to the applicant. The applicant did not pay arrears and therefore electric supply was disconnected in January 2011.

Forum heard arguments of the applicant and non-applicant, perused the record.

Record shows that in September 2010 actual reading was taken. The bill is corrected and excess amount is already reduced. The record shows that electric energy is already utilized by the applicant and that much bill is issued by the non-applicant. Therefore there is actually no loss to the applicant.

Considering the facts and circumstances of the case, evidence on record in the opinion of the forum, it is necessary in the interest of justice that slab benefit if not given earlier should be given to the applicant for the period when readings are not taken. This much relief only can be granted into the applicant. Hence forum proceed to pass the following order.

ORDER

The grievance application is partly allowed.

It is hereby ordered that the non-applicant shall give slab benefit if not given earlier to the applicant for the period when readings are not taken.

The non-applicant is hereby directed to comply this order within one month from the date of issue of this order.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN