

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/317/2014

Applicant : Smt. Usha G. Jaiswal,
Bada Indora,
Jaripatka,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 28.1.2015.

1. The applicant filed present grievance application before this Forum on 5.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she received excessive bills. Being aggrieved by the order passed by I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 22.12.2014. It is submitted that meter of the applicant is tested by acucheck on 25.9.2014 but it was suggested to test the meter in meter testing laboratory. Therefore meter was tested on 1.10.2014 in the laboratory of SNDL in presence of the applicant and it is found O.K. Therefore bills can not be revised. Grievance application is dismissed by Learned I.G.R.C.

4. Forum heard argument of non applicant and perused record.

5. Record shows that in the month of August 2014 consumption is 2009 units for 2 months. In July 2014 there was Inaccessible status. Under no stretch of imagination there can be consumption of 2009 units for 2 months. It is impossible to have consumption of approximately 1000 units per month for connected load given in the spot inspection report. Therefore only conclusion which can be drawn is that the meter was jumped in August 2014 as per average of 3 preceding months and said bill be revised. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.

- 2) SNDL is hereby directed to revise the bill of the applicant in the month of August 2014 as per average of preceding 3 months and bill be revised.
- 3) Compliance be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN