

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/031/2009**

Applicant : M/s. Zim Laboratories Ltd.,  
B- 21/22, MIDC  
Kalmeshwar  
Dist. Nagpur.

Non-applicant : MSEDCL represented by  
the Nodal Officer-  
Executive Engineer,  
Division No. II, NUZ,  
Nagpur.

Quorum Present : 1) Shri S.F. Lanjewar  
Executive Engineer &  
Member Secretary,  
Consumer Grievance Redressal  
Forum, Nagpur Urban Zone,  
Nagpur.

2) Smt. Gouri Chandrayan,  
Member,  
Consumer Grievance Redressal  
Forum,  
Nagpur Urban Zone,  
Nagpur.

**(ORDER Passed on 26.06.2009)**

The present grievance application has been filed on dated 28.05.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of --

- 1) Service connection charges refundable to the applicant of  
Rs. 2,275/-
- 2) Testing of CT's Rs. 3,000/-
- 3) 15% supervision charges Rs. 319/-
- 4) Cost of CTs incurred by us Rs. 26,775/-

and he sought the relief, to pay the amount in the compound interest at standard rates from the day of its payment.

MSEDCL issued a statement in which the calculation of the refund amount is shown.

Applicant wants to refund the amount which he paid till date.

The matter was heard on 22.06.2009.

The applicant's case was presented before this Forum by his nominated representative one Shri Khandekar while Smt. Vandana Parihar Assistant Engineer NRC represented the MSEDCL.

The applicant had submitted the grievance application for enhancement of power from 200 KVA to 500 KVA, MSEDCL had sanctioned the contract demand of 500KVA vide his order no. SE/NRC/T ECH/3567 dated 14.05.2008. He also stated that the metering current transformers have to be changed and he purchased from MSEDCL approved vendor M/s. Hupan Electromech Nashik.

Accordingly, the order of Electricity Ombudsman in the case No. 67 of 2008 dated 20.10.2008 M/s. Vaibhav Plastomoulds Pvt. Ltd., Nagpur.

Regarding the Testing charges, the testing Engineers of MSEDCL tested the cubicle at manufacturing work site at Nashik and then it was transported to consumer's premises. It was ex-factory testing and the first testing at consumer's premises prior to release of connection. Testing of cubicle at consumer's premises has to be carried out free of cost as per the Commission's order. According to the Forum erred in holding that first testing and as such the cost of testing can not be recovered. The respondent therefore prays to direct the consumer to deposit Rs.5000/- towards testing charges.

On the similar ground the applicant demanded to refund the testing fee charges of Rs.3000/-.

Regarding refund of 15% supervision charges paid of Rs.529/-.

The MSEDCL has submitted the written statement vide L.N. SE/NRC/HT/T/ No. 3610 Dated 20.06.2009.

In the statement there is clearly mentioned that as per the Electricity Ombudsman's decision. We have given their acceptance to return the said amount but no interest will be paid.

Both the parties given pursis to this Forum.

The following points are consider for the decision.

The grievance of the applicant is in respect of --

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- 4) Cost of CTs incurred by us Rs. 26,775/-

Has to be refunded with interest to the applicant with the current Bank rate.

The non-applicant shall carry out this order and report compliance to this Forum on or before 31.07.2009.

Sd/-  
(S.F. Lanjewar)  
Member-Secretary

Sd/-  
(Smt. Gauri Chandrayan)  
MEMBER

CONSUMER GRIEVANCE REDRESSAL FORUM  
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's  
NAGPUR URBAN ZONE, NAGPUR.