

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/315/2014

Applicant : Shri Shyam E.Paul,
A-49, St. Martin Nagar,
Jaripatka Ring Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 28.1.2015.

1. The applicant filed present grievance application before this Forum on 5.12.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills. His meter was tested by acucheck and declared O.K. Applicant was not satisfied with this report. Therefore he approached to I.G.R.C. for testing of the meter and revision of bill. I.G.R.C. directed SNDL to replace the disputed meter immediately and invariably to test it in

presence of the applicant in meter testing laboratory of SNDL and to take further action of revision of disputed bills if so necessitated as per findings of laboratory testing. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 22.12.2014. It is submitted that meter of the applicant is tested in the lab of SNDL on 2.6.2014 and found 38% fast. Therefore bill was revised and credit of Rs. 3085.25 was given to the applicant in the month of June 2014. Applicant again complained on 18.11.2014 that new meter is fast. It was tested by acucheck on 21.8.2014 and found O.K. Applicant was not satisfied with that testing. Therefore he approached to I.G.R.C. As per order of Learned I.G.R.C. new installed meter is again tested and it is found O.K. Therefore bill can not be revised. Grievance application may be dismissed.

4. Forum heard argument of non applicant and perused record.

5. Record shows that applicant complained about old meter No. G-1159196. Therefore it was replaced and new meter No. G-1154663 was installed. Old meter No. G-1159196 was tested in the lab of SNDL on 2.6.2014 and found fast by 38%. Therefore bill of the applicant was revised and credit of Rs. 3085.25 is given to the applicant in June 2014. Therefore so far as that grievance of the applicant is concerned it was redressed.

6. Again, the applicant complained on 11.8.2014 that new meter No. 65/G-1154665 is fast. The said meter was tested by acucheck on 11.8.2014 and found O.K. but applicant was not satisfied with this

testing report. Therefore he approached to I.G.R.C. Learned I.G.R.C. ordered to test the second new meter in the laboratory and to take action as per findings of meter testing report. Accordingly this new meter bearing No. 65/G-1154663 was again replaced, new meter was installed and meter No. 65/G-1154663 was tested in the laboratory of SNDL on 18.11.2014, in presence of the applicant and it is found O.K. Therefore consumption recorded by this meter is the consumption utilised by the applicant.

6. Applicant admitted before the Forum that 2 families are residing in the premises i.e. one family of the applicant and second family of his son in law and daughter. There is sufficient connected load. Bill of the applicant regarding faulty meter is already revised by SNDL and credit of Rs. 3085.25 is already given to the applicant in the month of June 2014. Now no more relief can be granted to the applicant. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN