

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/011/2012.**

**Applicant** : Late Mohd. Ramjan Haji Asraf Husain,  
Through Zulfekar Ahamad  
At Diwanshah Takiya, Mominpura,  
NAGPUR.

**Non-applicant** : MSEDCL represented by  
The Nodal Officer,  
The Superintending Engineer  
(Distribution Franchisee),  
**NUC, Nagpur.**

**Quorum Present** : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Smt. Gouri Chandrayan,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER PASSED ON DT. 17.3.2012**

The applicant filed present Grievance application on Dt. 31.1.2012 under regulation 6.4 of the MERC (CGRF & Ombudsman) Regulations 2006 (hereinafter referred to as the Regulations).

1. According to the applicant, his electricity bill for March 2011 showing the unit consumption 443 is excessive as the meter jumped up. On 20<sup>th</sup> May 2011, the meter is changed.

Therefore the applicant claimed the relief to revise the bill of March 2011.

2. The Non-Applicant denied the case of the applicant by filing reply on Dt. 13.2.2012. It is submitted that up to February 2011, the applicant deposited all bills without any complaint. Due to the complaint of applicant, old meter was changed & new meter was installed. The reading of old meter 25971 and reading of new meter 00006 was noted. As the meter was changed in April 2011, reading was 00. In the bill of May 2011, 450 units reading of new meter and 625 units of old meter was recorded. Thus, there was consumption of 1075 units and it is correct. The applicant deposited Rs. 1360/- on 16.3.2011, Rs. 8000/- on 12.10.2011, Rs. 660/- on 28.11.2011 and Rs. 1060/- on 16.12.2011. Now, amount of Rs. 15540/- is due and outstanding against the applicant till the bill of January 2012. The application be dismissed.
3. During the course of hearing on Dt. 15.2.2012, this Forum had passed an order and directed to examine the meter in presence of the applicant and Member / Secretary of the Forum and to submit the report. However, Executive Engineer, Nagpur Urban Circle, M.S.E.D.C.L. Nagpur submitted the report Dt. 29.2.2012 that the disputed meter is not traced out and therefore not tested.
4. Forum heard the arguments of both the sides and perused the record. In spite of order of the Forum, disputed meter is

not traced out and not tested. In comparison to the previous reading, it appears that reading of March 2011 appears to be excessive. Therefore, in the opinion of the Forum, it is necessary to pass certain orders to follow the principal of natural justice. Hence the Forum proceeds to pass following order.

ORDER

1. The application is partly allowed.
2. The applicant shall be billed for March 2011 based on average metered consumption for 12 months immediately proceeding March 2011 and the bill of March 2011 be revised accordingly.
3. The Non applicant to comply the order within 30 days from the date of this order.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN